

## **ATLAS USER MANUAL**

# **Class Management**

A navigation guide for the Atlas application

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#### 1 Introduction

The American Heart Association (AHA) is dedicated to saving more lives through research, training, and education designed and owned by the AHA. CPRverify is a web-based application designed specifically to support AHA training internationally. The Instructor Network serves the same purpose within the United States.

These applications make it possible for Training Centers and instructors to monitor and track their AHA training, including publishing classes for students to sign up for, managing student rosters, and many other functions. They also provide the ability for managing Training Center alignments and permission.

Currently, the 2 applications are separate to cater to different geographies, either within USA or outside of USA. Atlas is a reimagined solution that caters to the global market. This digital platform is available to the AHA Training Network, including Training Centers, Training Sites, Instructors, and students who are located anywhere in the world, working together to make a difference and save more lives.

#### 2 Purpose

The purpose of Atlas is to provide a single application for all audiences across the world. This document has been created to help ensure a smooth onboarding journey, focusing on the different capabilities within the Atlas application, and will serve as an instructional guide for users to successfully navigate and perform various application functions within the system.

#### 3 Intended Audience

The intended audience includes Training Center Coordinators (TCCs), Training Center Administrators (TCAs), Training Site Coordinators (TSCs), Training Site Administrators (TSAs), and Instructors.

#### 4 Abbreviations and Descriptions

Abbreviation	Description
АНА	American Heart Association
TCA	Training Center Administrator
TCC	Training Center Coordinator
TSA	Training Site Administrator
TSC	Training Site Coordinator

#### 5 Class Management

Classes are sessions held in person with students to teach a particular course. The **Class List** is a record of classes associated with a facility, including upcoming and previously held classes.

#### 5.1 Class List

#### 5.1.1 Class List Screens

Class lists may be viewed when users are logged in as a TCC/TCA/TSC/TSA or instructor. To find a class, follow these steps:

• Log in as a TCC/TCA/TSC/TSA (Figure 1).



Figure 1. TCC/TCA Login.

• From the main navigation menu, click on **Training Center** and then **Classes** from the **Training Center** submenu (Figure 2).



Figure 2. Training Center main navigation menu - Classes.

 TCC/TCA/TSC/TSA users can view the class list of Training Sites by clicking on Classes from the Training Site submenu. • The Class List page will open, displaying the class list (Figure 3).

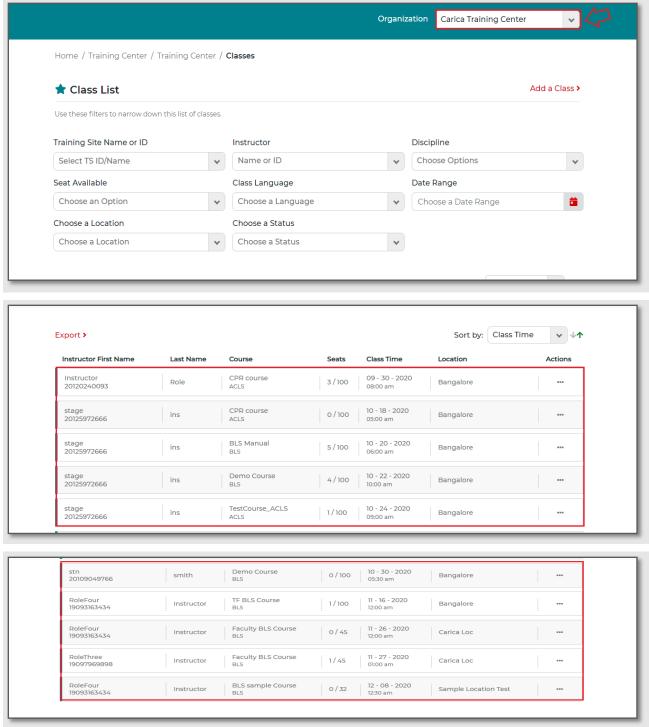


Figure 3.1 An example class list showing the Carica Training Center and its Training Sites.

The **Class List** page also appears when the user logs in as an **Instructor**. To find the class list as an instructor, follow these steps:

Log in as an Instructor (Figure 4).



Figure 42. Instructor login.

• Select Classes from the main navigation menu, and then from the drop-down submenu, select Classes I Teach (Figure 5).

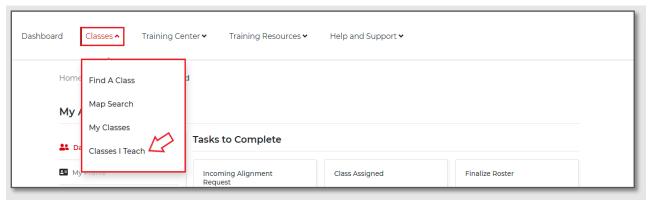
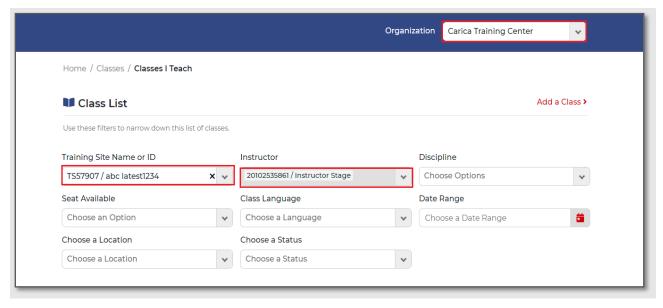


Figure 5. Classes main navigation menu - Classes I Teach submenu.

The Class List page will open, displaying the class list (Figure 6).



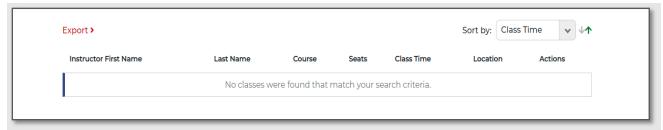


Figure 6. An example class list showing the classes taught by the instructor in Training Site TS57907/abclatest1234, under the Carica Training Center.

#### 5.1.2 Class List Filters

There are several ways to filter the class list. Users can select options from the following drop-down lists and fields:

- Training Site Name or ID (Figure 7)
- Instructor (Figure 8)
- **Discipline** (Figure 9)
- **Seat Available** (Figure 10)
- Class Language (Figure 11)
- Date Range (Figure 12)
  - The date range cannot exceed 2 years from the current date for the backdate entries.
     Atlas will not allow date entries beyond 2 years.
- Choose a Location (Figure 13)
- Choose a Status (Figure 14): The available options and definitions of these options are
  - o Active: Ongoing class
  - Upcoming: Recently added class whose roster is yet to be finalized. Students may still enroll in this class
  - o Completed: Class that has already occurred and is complete
  - Cancelled: Upcoming class that has been cancelled by the TCC/TCA/TSC/TSA user or instructor.

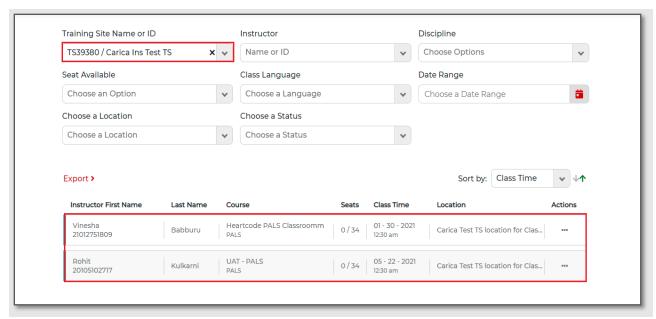


Figure 7. Class List – Training Site Name or ID filter.

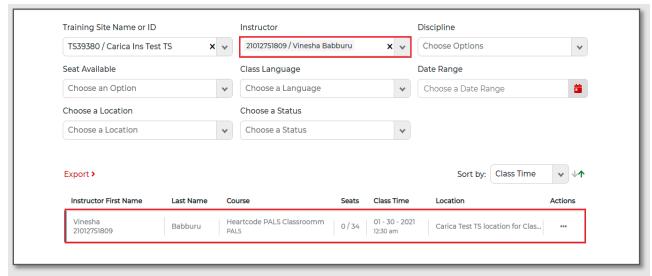


Figure 8. Class List - Instructor filter.

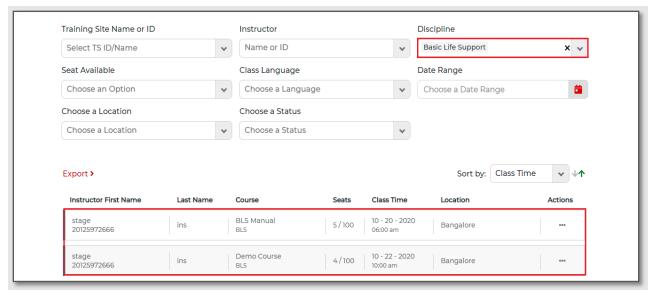


Figure 9. Class List - Discipline filter.

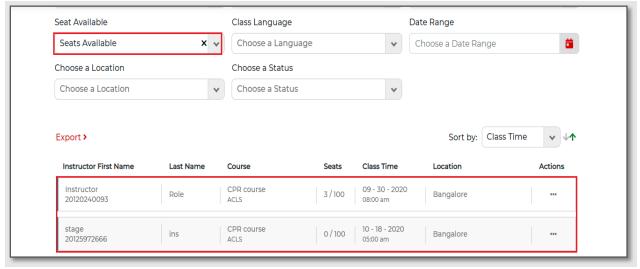


Figure 10. Class List - Seat Available filter.

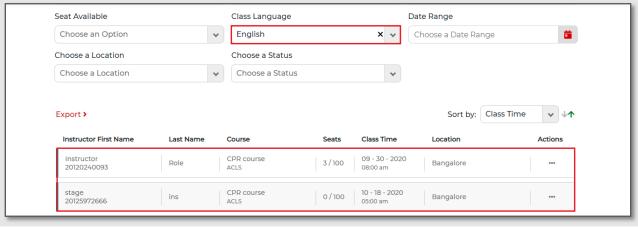


Figure 11. Class List - Class Language filter.

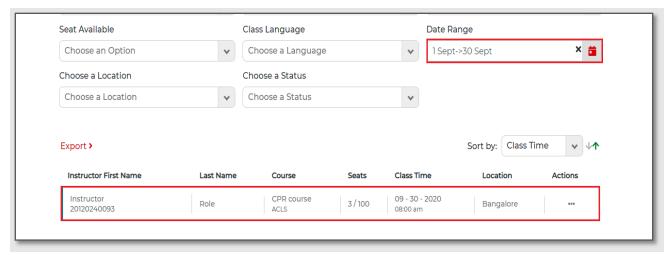


Figure 12. Class List - Date Range filter.

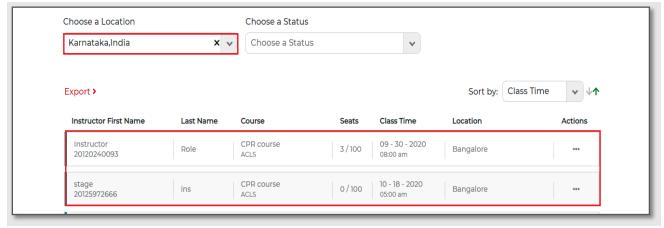


Figure 13. Class List - Choose a Location filter.

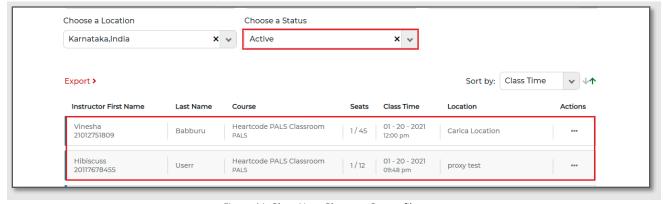


Figure 14. Class List - Choose a Status filter.

#### **Export and Sort by**

Other features on the Class List page include Export and Sort by actions.

• Export the **Class List** by clicking the **Export** link (Figure 15).

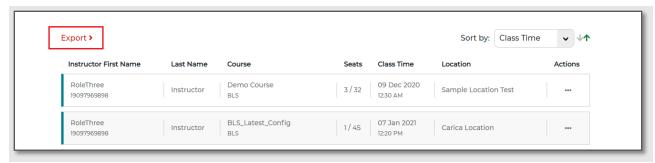


Figure 15. Class List - Export link.

The exported Class List will download as a CSV file (Figure 16).

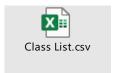


Figure 16. Class List CSV file.

• The Class List may also be sorted in ascending or descending order by selecting Last Name, First Name, Course, Seats, Class Time, or Location from the Sort by drop-down menu (Figure 17).

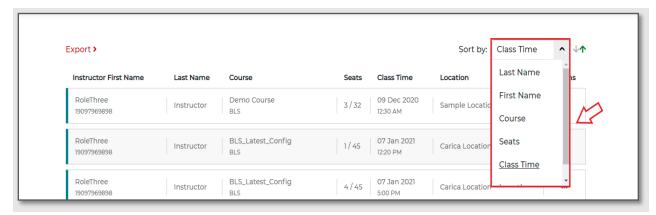


Figure 17. Class List - filter using Sort by drop-down list options.

#### 5.2 Class Administration

#### 5.2.1 Add a Class

To add a class, users should follow these steps:

From the top-right corner of the Class List page, click the Add a Class link (Figure 18).



Figure 18. Class List page - Add a Class link.

The Create a Class page will appear, as shown in Figure 19.

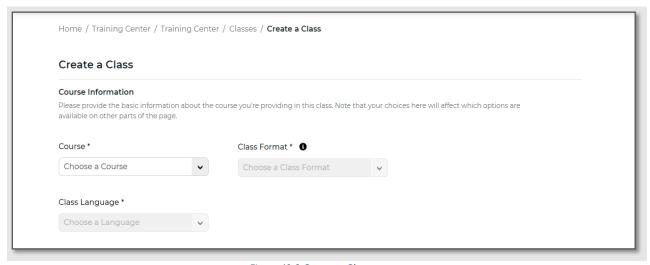


Figure 19.3 Create a Class page.

• Select a course from the **Course** drop-down list. This will activate the **Class Format** field. Selecting **Class Format** will then activate the **Class Language** field (Figure 20).

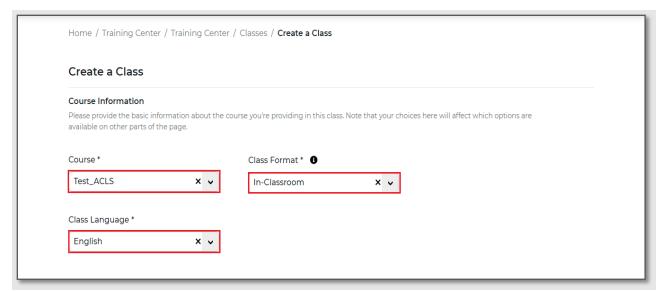


Figure 20. Create a Class page - Course, Class Format, and Class Language fields.

 Depending on the selected Course, the Exam, Proof of Completion, and Purchase Code fields will appear as indicated in Figure 21.

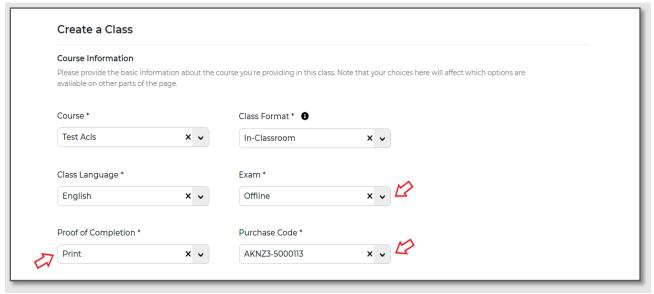


Figure 21. Create a Class page – Exam, Proof of Completion, and Purchase Code fields.

- Not every course has an exam, so the Exam field appears on the basis of the type of the course selected when adding a class.
  - The **Exam** drop-down list has the following 2 options:
    - Online: Students can appear for the exam through the online platform.
    - Offline: Instructors will conduct in-person paper exams in the classroom.
  - Note that there are 2 types of exams:
    - Preassessment Exam
    - Final Exam

- The **Proof of Completion** field will appear only if the selected course has a **Final Exam**. The drop-down list has the following 2 options:
  - o **Print:** If **Print** is selected, then the students in the class will receive a printable **eCard**.
  - o **Digital:** If **Digital** is chosen, then the students will receive an eCard in the form of a downloadable PDF
- The **Purchase Code** field is mandatory only for eBooks and eLearning. For other materials, it is an optional field. It acts as a license or access to the inventory.
  - Online courses and materials may be accessed by using the Purchase Code.
- Checking the **Private Class** checkbox makes the class private (Figure 22).
  - Classes marked as Private Class will not appear in the Class Search Results page. Students
    cannot enroll directly into private classes, but instructors or organization admins can add
    students.

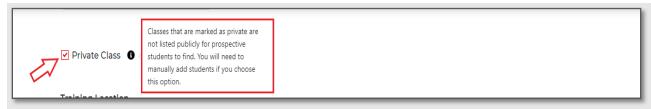


Figure 22. Create a Class page - Private Class field.

• The **Training Center** field automatically selects the organization the user is associated with. If needed, the organization admin or instructor can add a Training Site from the **Training Site** drop-down list (Figure 23).

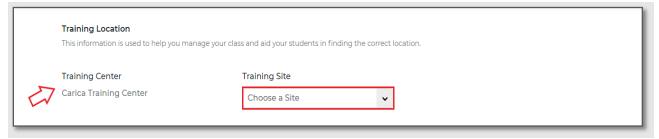


Figure 23. Create a Class page – Training Center and Training Site fields.

• To set the location, select a location from the **Location** drop-down list or add a location by clicking the **Add a Location** link (Figure 24).



Figure 24. Create a Class page – Location field and Add a Location link.

• Clicking on the **Add a Location** link will display a pop-up in which users will fill in all the mandatory fields and then select **Create Location** (Figure 25). Please refer to the <u>Add a Location section</u> for detailed steps about creating a new location.

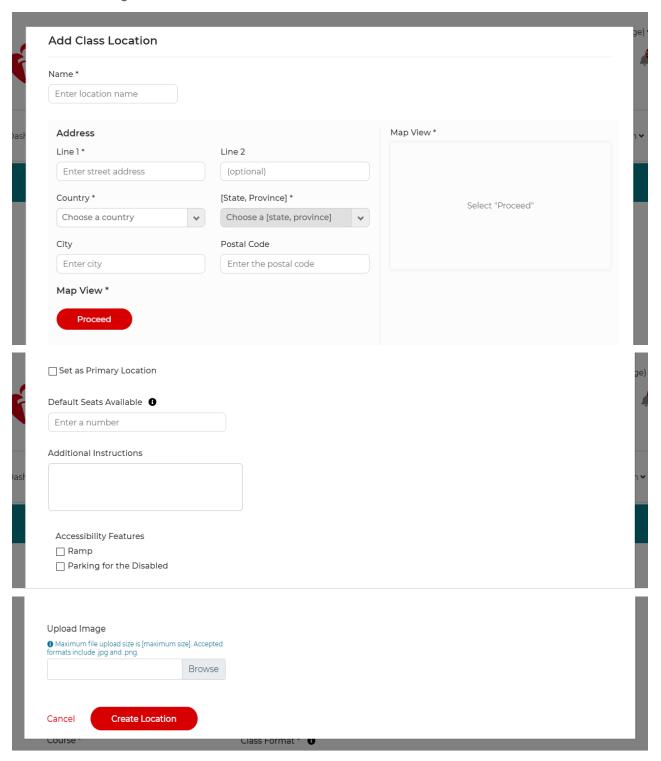


Figure 25. Add Class Location pop-up.

- Depending on the selected **Location**, the **Seats Available for this Class** text box will autofill.
  - O Users can change the default value and enter the number of seats in the **Seats Available for this Class** text box (Figure 26).



Figure 26. Create a Class page - Seats Available for this Class text box.

• Pick the appropriate date from the **Class Date** and the set time from the **Time** fields (Figure 27).

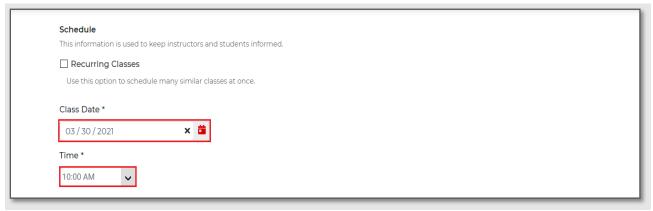


Figure 27. Create a Class page - Class Date and Time selection fields.

- Every Training Center has a default cutoff value that autofills the **Withdrawal Cutoff** and **Enrollment Cutoff** fields.
  - Users can change the cutoff value from Withdrawal Cutoff and Enrollment Cutoff fields (Figure 28).

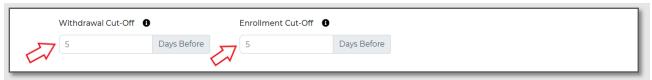


Figure 28. Create a Class page - Withdrawal Cutoff and Enrollment Cutoff fields.

Entering a value of zero or less will result in an error message (Figure 29).



Figure 29. Withdrawal Cutoff and Enrollment Cutoff invalid input error messages.

• Entering a value that is more than the number of days between the current date and the scheduled class start date also results in an error message (Figure 30).

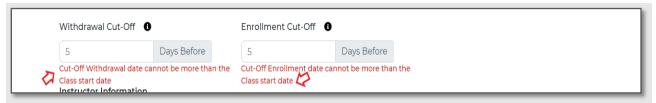


Figure 30. Withdrawal Cutoff and Enrollment Cutoff invalid input error messages.

 To schedule recurring sessions of the same class at once, check the Recurring Classes checkbox to set the Class Start Date, Repeat Class Until, Time, Withdrawal Cutoff, and Enrollment Cutoff fields for the classes (Figure 31).

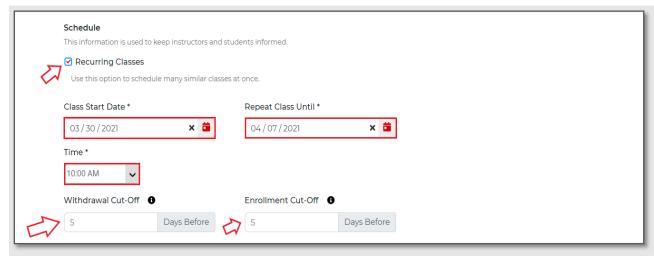


Figure 31. Create a Class page - Recurring Classes section.

Select the days for the Recurring Classes and schedule accordingly (Figure 32).



Figure 32. Recurring Classes days setting.

Select the Instructor and Supporting Instructor from the drop-down list (Figure 33).

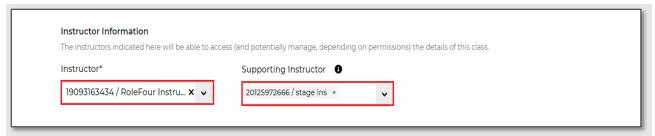


Figure 334. Create a Class page - Instructor and Supporting Instructor selection.



# Important Points to Note

- If a user logs in as TCC/TCA/TSC/TSA, then the Instructor drop-down list displays all the instructors aligned with the selected Training Center/Training Site and selected course.
- A user can select any number of **Supporting Instructors** as a standby option, in case the primary instructor is unavailable to deliver the scheduled class.
- Supporting instructors will only have class management read permissions, while the primary instructors will have class management read and write permissions.
- The TSC/TSA role should have class management write permissions to create a class for the respective Training Sites.
- If a user logs in as an **Instructor**, then it is only that instructor's name that displays in the **Instructor** dropdown list (Figure 34).



Figure 34. Instructor login - Instructor drop-down list display.

Enter the price of the class from the **Class Price** field (Figure 35).



Figure 35. Create a Class page - Class Price text box.

- Select an option from the Enrollment Model drop-down list, and then enter the URL link in the Postenrollment URL text box (Figure 36).
  - o The **Enrollment Model** drop-down list has 2 options:
    - If a class is set as **Auto-enroll**, students may directly enroll in it.

 If a class is set as Approval-Based, students must wait until the Organization Admin or Instructor approves the enrollment.



Figure 36. Create a Class page - Enrollment Model and Post Enrollment URL fields.

• Enter the **Task Name** and **Task Description** from the **Things to Do** section, under **Other Information** (Figure 37). **Task Name** and **Task Description** are meant to describe activities or tasks that students should do before coming to class. It is an optional field.

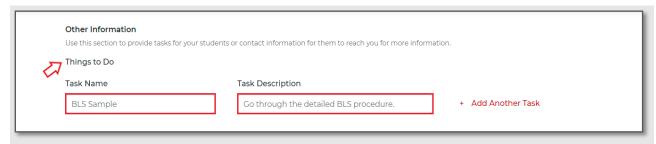


Figure 37. Create a Class page - Things to Do section.

- Task Name and Task Description tells about the activities or tasks that the students are supposed to do before coming to the class. It is an optional field while creating a class.
- If applicable, add another task by clicking on Add Another Task (Figure 38).

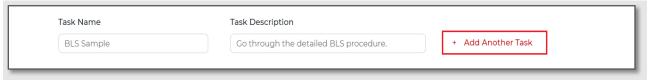


Figure 38. Create a Class page - Add Another Task link.

- Select a material from the **Material Included** section (Figure 39). This is a mandatory field.
  - o Products added while creating a course display in the **Material Included** section.
  - o In the example shown in Figure 39, material included is an **eBook**, so **Purchase Code** is a mandatory field.
  - o If none of the materials are selected, then an error message will appear (Figure 40).



Figure 39. Create a Class page - Material Included section.



Figure 40. Material Included section - error message display.

- Enter the Contact Name, Phone Number, and Email Address (Figure 41).
  - o Giving **Contact Information** allows students to reach out to the Training Center or Training Site directly, in case they need more information or have any questions about the class.



Figure 41. Create a Class page - Contact Information fields.

• If necessary, enter short detail in the **Notes** section and then click on **Create** (Figure 42).



Figure 42. Create a Class page – Notes section and Create button.

 After Create is selected, a confirmation message appears on the Class List page saying, "Class created successfully" (Figure 43).



Figure 43. Class created confirmation message.

Newly added classes will appear in the Class List (Figure 44).

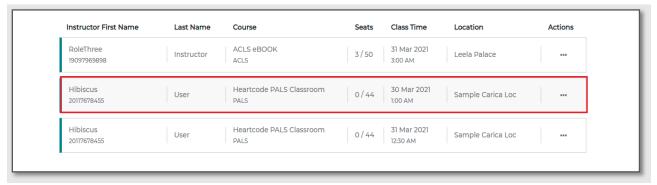


Figure 44. Class List - newly created class display.

#### 5.2.2 Actions: View/Edit Class

Users may follow these steps to view and edit class details:

• Select a record from the **Class List**, navigate to **Actions**, and click on the 3 dots (...). From the pop-up box, select the **View/Edit** link (Figure 45).

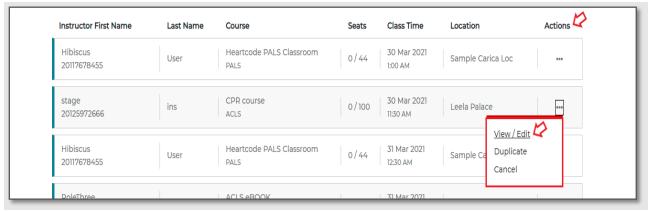


Figure 45. Class List - View/Edit link.

• The class page will open, displaying the **Edit Class** link and **Instructor**, **Location**, **Date/Time**, **Student Details**, and **Class Details** fields (Figure 46).

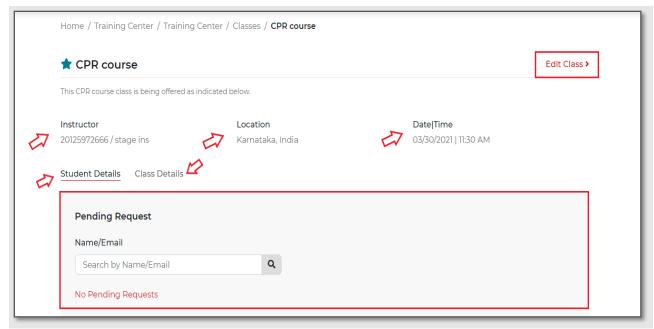


Figure 46. View/Edit Class fields.

- When **Student Details** is selected:
  - o If **Approval-Based** was selected as the **Enrollment Method** when the class was created, then the page will also display the **Pending Request** section.
  - The class page will also display the **Add Student** link, **Student Search** and **Registration Status** filters, the **Resend Invitations** button, the list of **Approved Students**, and the **Cancel Class** link (Figure 47).

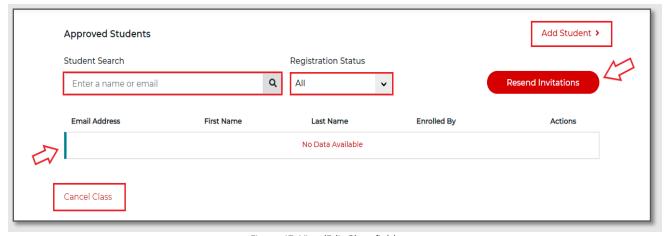
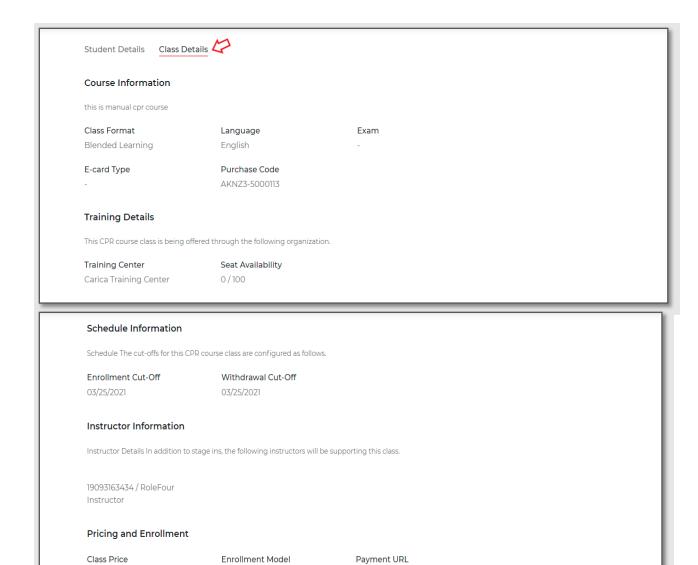


Figure 47. View/Edit Class fields.

• When Class Details is selected, the page displays information about the created class (Figure 48).



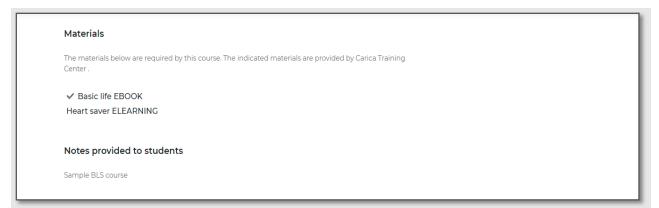


Figure 48. Class Details.

• From the top-right corner of the View/Edit class page, click the Edit Class link (Figure 49).

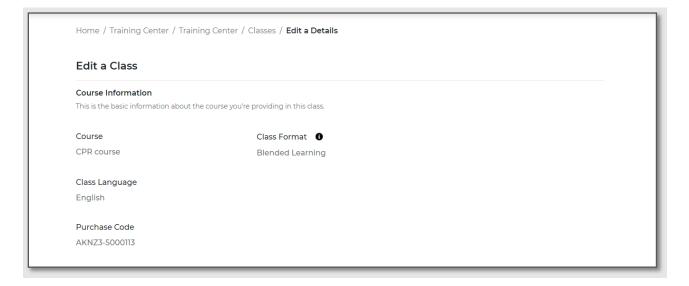
Approval Required

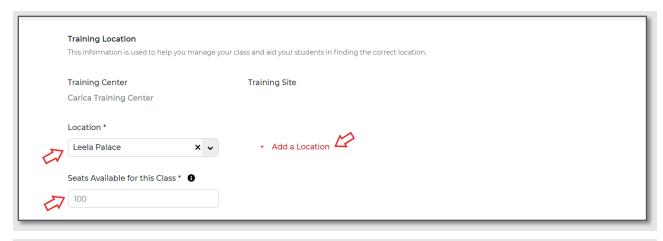
\$100.00

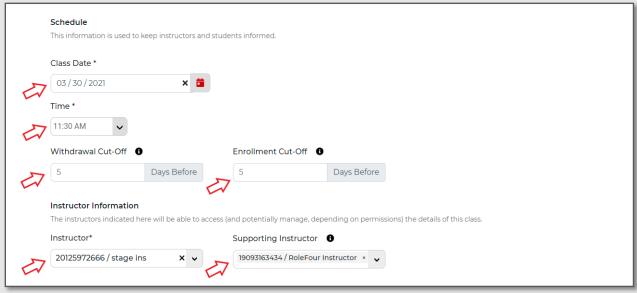


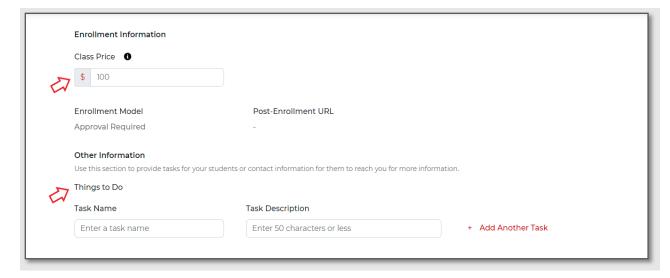
Figure 49. View/Edit Class page - Edit Class link.

- The **Edit a Class** page will appear (Figure 50). Users can update the following fields:
  - Location
  - Seats Available for this Class
  - Class Date
  - o Time
  - Withdrawal Cutoff
  - Enrollment Cutoff
  - Instructor
  - Supporting Instructor
  - Class Price
  - Things to Do section
  - Contact Information
  - Notes section









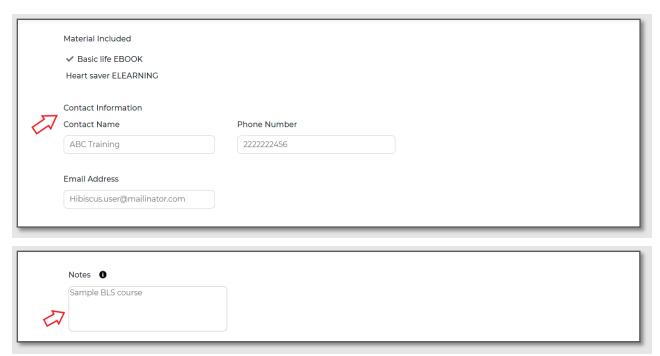


Figure 50. Edit a Class fields.

Once all changes are done, click on Update (Figure 51).



Figure 51. Edit a Class page - Update button.

- By default, students will get the notification about the changes in **Location**, **Class Date**, and **Time**.
- To notify the students about other changes or updates made to the class, click the **Notify the change** checkbox (Figure 52).



Figure 52. Edit a Class - Notify the change checkbox.

#### 5.2.3 Actions: Duplicate

If users want to retain the data of the existing class, they may do so by duplicating a created class as illustrated in this section.

Select a record from the Class List, navigate to Actions, and click the 3 dots (...). From the pop-up box, select the Duplicate link (Figure 53).

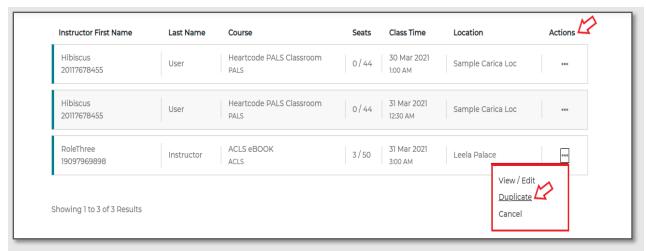
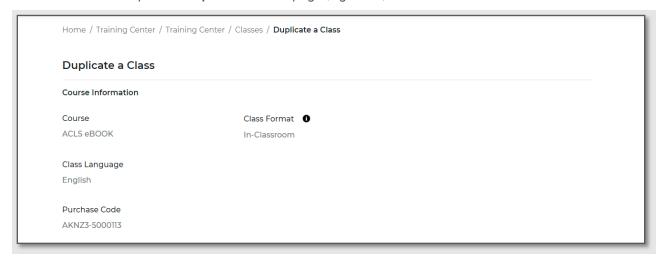
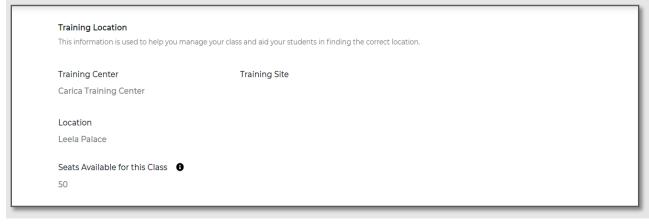
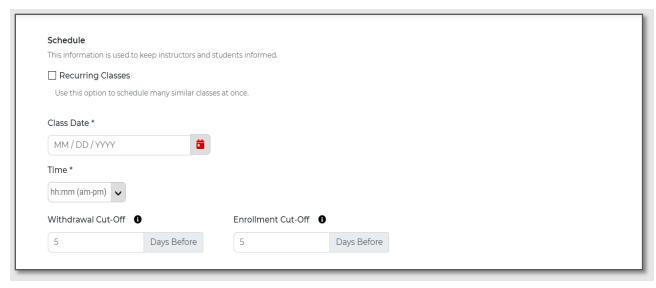


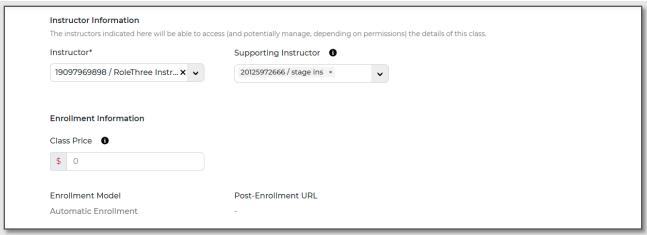
Figure 53. Class List - Duplicate link.

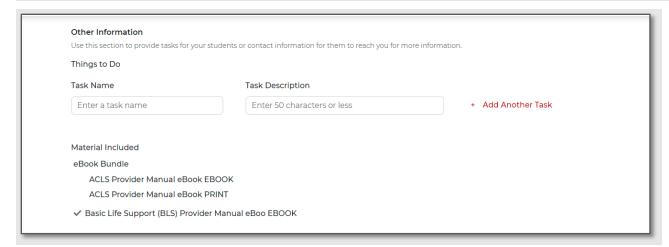
• This action will open the **Duplicate a Class** page (Figure 54).











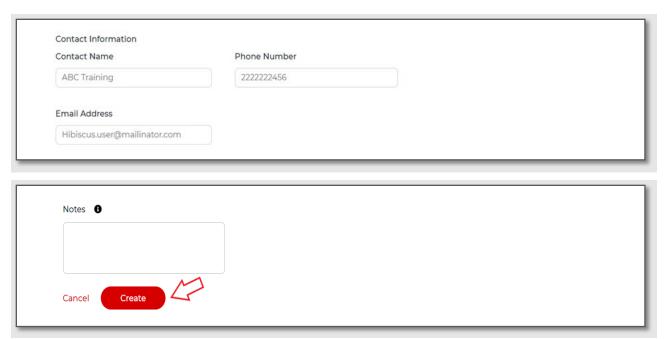


Figure 54. Duplicate Class fields.

- Once all changes are made, click the **Create** button (Figure 54).
- After **Create** is selected, a confirmation message appears on the **Class List** page saying, "**Class created successfully**" (Figure 55).



Figure 55.5: Duplicate class created confirmation message.

#### 5.2.4 Actions: Cancel

Users can cancel the **Upcoming Classes** for which the roster is yet to be finalized by following these steps.

• Select a record from the **Class List**, navigate to **Actions**, **and** click the 3 dots **(...)**. From the pop-up box, select the **Cancel** link (Figure 56).

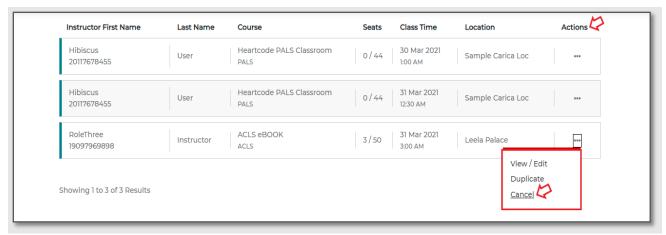


Figure 56. Class List - Cancel link.

• This action displays a pop-up prompting confirmation. Click on Yes, Cancel (Figure 57).

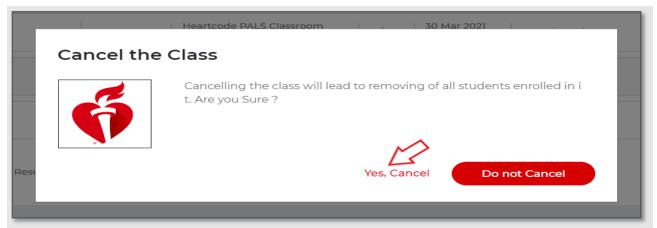


Figure 57. Cancel class confirmation pop-up.

After Yes, Cancel is selected, a confirmation message appears on the Class List page saying, "Class cancelled successfully" (Figure 58).



Figure 58. Class cancelled confirmation message.

#### Note

• Cancel Action will not display for the Active Class records.

#### 5.2.5 Add Students to the Roster

Add a Single Student

From the Student Details tab, click the Add Student link (Figure 59).

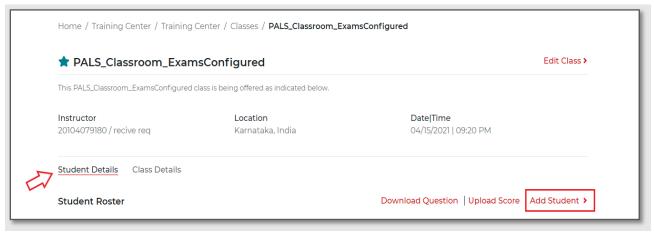


Figure 59. Student Details tab- Add Student link.

Add a Single Student tab displays. Enter the First Name, Last Name, and Email Address, and then click
on Add this Student (Figure 60). Users can add multiple students to the roster by following the same
procedure.

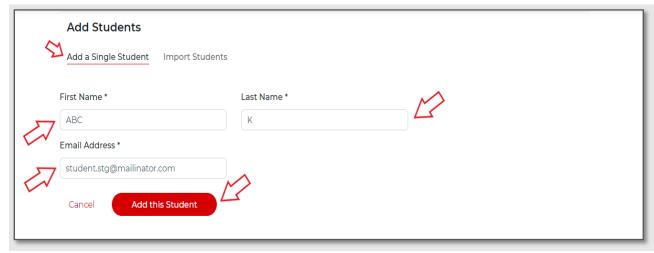


Figure 60. Add a Single Student fields.

#### Note

• If the user inputs an invalid **Email ID** or if the user provides a wrong input in the **First Name** or **Last Name** fields, then error messages appear (Figure 61).

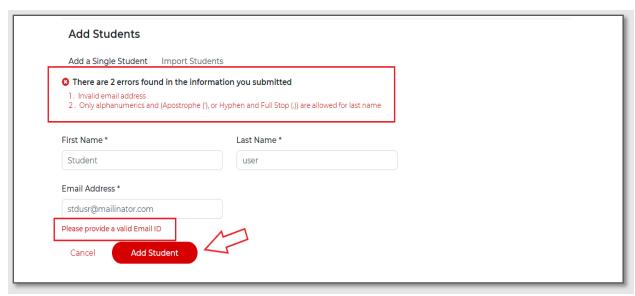


Figure 61. Invalid Email ID, First Name, and Last Name error messages.

• After **Add this Student** is selected, a confirmation message appears on the **View/Edit** class page saying, "**Student added to the class successfully**" (Figure 62).



Figure 62. Student added to the class confirmation message.

• Students added to the roster will appear in the student list (Figure 63).

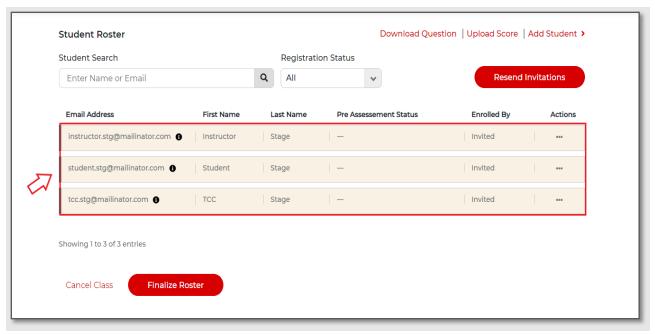


Figure 63. Student list.

#### **Import Students**

From the Student Details tab, click the Add Student link (Figure 64).

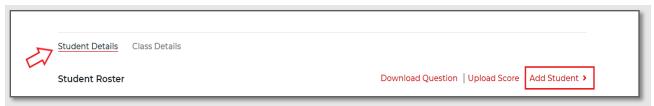


Figure 64. Student Details tab – Add Student link.

• From the Add Students section, click the **Import Students** tab (Figure 65).



Figure 65.: Add Students section - Import Students tab.

• The **Import Students** tab displays with **Instructions** and a link to **Download the CSV template** as well as the **Choose File** and **Upload** buttons (Figure 66).

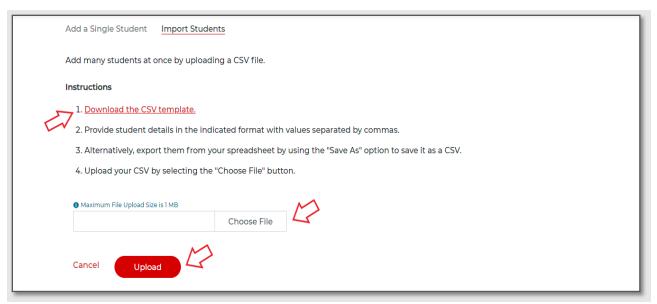


Figure 66. Import Students fields.

- Click the **Download the CSV template** link.
- Enter the student details in the downloaded CSV file (Figure 67).

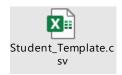


Figure 67. Student Template CSV file.

• Select the **Student Template.csv** file from the local drive of the system by clicking on **Choose File** (Figure 68).

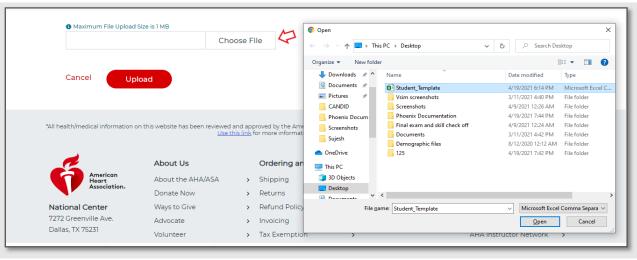


Figure 68.6: Import Students tab – CSV file selection from the local drive of the system.

• Click on **Upload** (Figure 69).

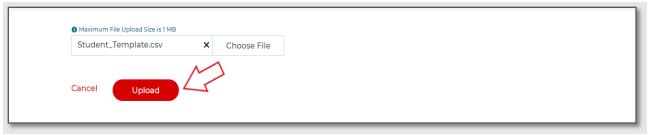


Figure 69. Import Students tab - Upload button.

• After **Upload** is selected, a confirmation message appears on the **View/Edit** class page saying, **"Student Upload initiated"** (Figure 70).



Figure 70.7 Student upload-initiated confirmation message.

• The newly imported students appear in in the student list (Figure 71).



Figure 71.8 Student list – newly imported students display.

#### Download Error File: Students Upload Error File

If the uploaded file has errors, then the **Download Error File** link will appear.

From the Student Details tab, click the Download Error File link (Figure 72).

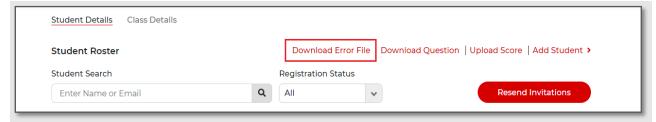


Figure 72.9: Student Details tab – Download Error File link.

• Clicking on **Download Error File** displays a pop-up prompting selection of the **Error Type** (Figure 73).

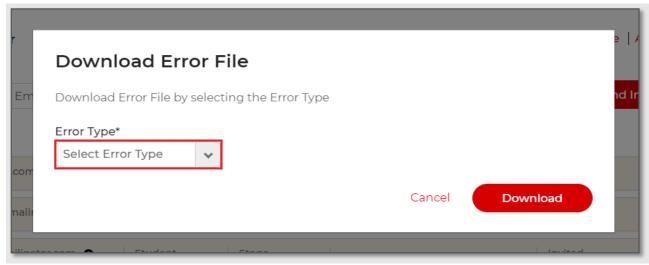


Figure 73. Download Error File pop-up with Error Type selection drop-down list.

Select the Error Type and click on Download (Figure 74).

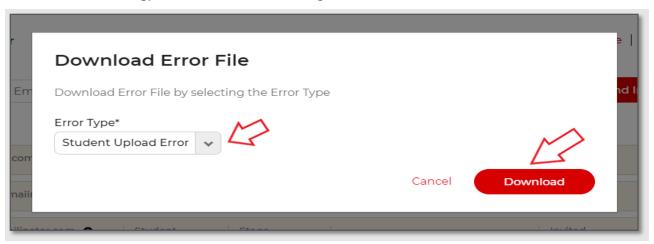


Figure 74. Selected Error Type and Download button.

• The downloaded error file will appear (Figure 75).



Figure 75. Student Upload Error CSV file.

## 5.2.6 Student List Filters

• To filter students, enter a **Name** or **Email ID** in the **Student Search** text box and display the student list accordingly (Figure 76).

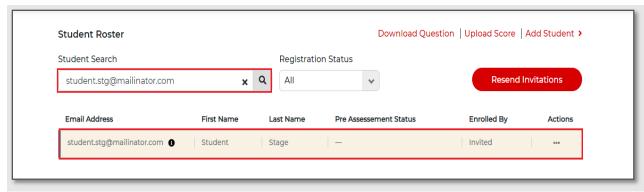


Figure 76. Student list – Student Search text box.

• In addition, select an option from the **Registration Status** drop-down list and display the students list accordingly (Figure 77).

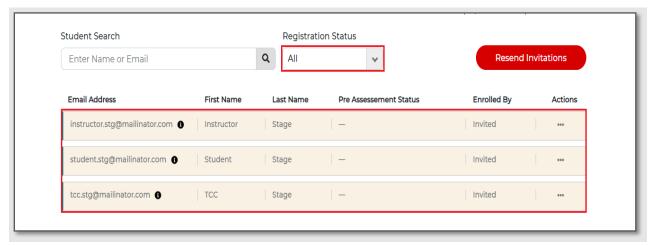


Figure 77. Student list - Registration Status filter.

## 5.2.7 Actions: View Details

The View Details action will be visible only for Registered Atlas users.

• Select a record from the student list, navigate to **Actions**, and click on the 3 dots (...). From the pop-up box, select the **View Details** link (Figure 78).

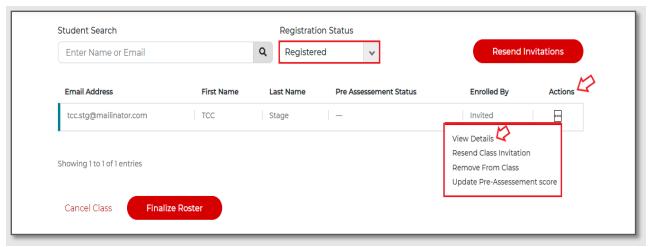


Figure 78. Student list - View Details link.

• The Student Details View page opens, displaying Name, Email, Preassessment Status, Preassessment score, and Enrolled By details (Figure 79).

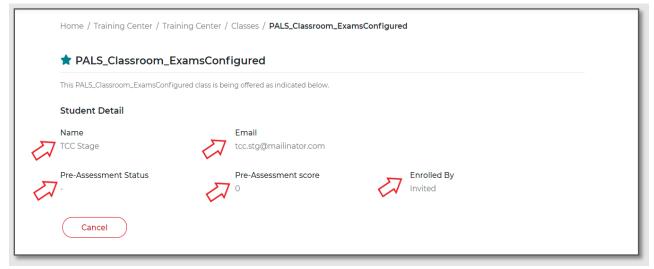


Figure 79. Student Details View page.

#### 5.2.8 Actions: Edit

The Edit action will be visible only for nonregistered Atlas users.

• Select a record from the student list, navigate to **Actions**, **and** click on the 3 dots **(...)**. From the pop-up box, select the **Edit** link (Figure 80).

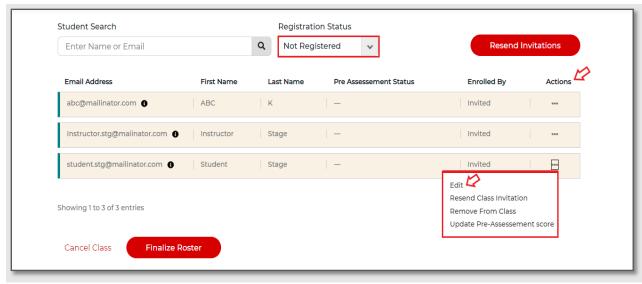


Figure 80. Student list - Edit link.

 The Update Student page opens. From here, users can update First Name, Last Name, and Email Address, and then click on Update Student (Figure 81).



Figure 81. Update Student fields.

 After Update Student is selected, a confirmation message appears on the View/Edit class page saying, "Student updated successfully" (Figure 82).

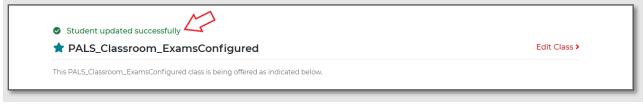


Figure 82. Student details updated confirmation message.

#### 5.2.9 Actions: Resend Class Invitation

Resend Class Invitation is an invite reminder to the students about the scheduled class.

• Select a record from the student list, navigate to **Actions**, and click on the 3 dots (...). From the pop-up box, select the **Resend Class Invitation** link (Figure 83).

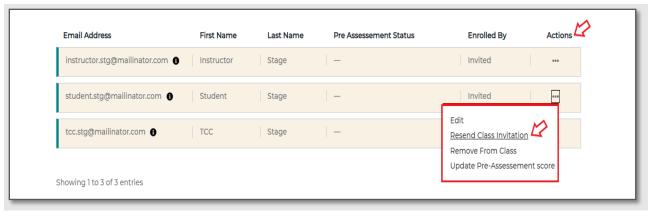


Figure 83: Student list - Resend Class Invitation link

• After **Resend Class Invitation** is selected, a confirmation message appears on the **View/Edit** class page saying, "**Request sent successfully**" (Figure 84).



Figure 84. Class Invitation request resent confirmation message

• Resend Class Invitation is an invite reminder to the students about the scheduled class.

#### 5.2.10 Actions: Remove From Class

• Select a record from the student list, navigate to **Actions**, and click on the 3 dots (...). From the pop-up box, select the **Remove From Class** link (Figure 85).



Figure 85. Student list – Remove From Class link.

• A confirmation pop-up will appear. Click on **Delete Student** (Figure 86).

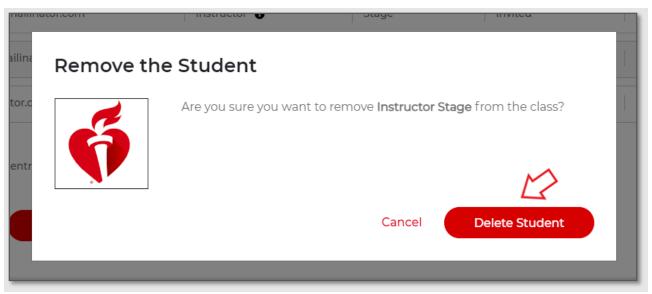


Figure 86: Remove student from the class confirmation pop-up

After Delete Student is selected, a confirmation message appears on the View/Edit class page saying,
 "Instructor Stage removed successfully" (Figure 87).



Figure 87: Student removed from the class confirmation message

#### 5.2.11 Before Finalizing the Roster

To finalize the roster, it is mandatory that all students added to a roster pass the preassessment exam, if required for the course.

The **Download Question** link for the preassessment exam appears in the **Student Details** tab 2 weeks before the class start date.

• From the **Student Details** tab, click the **Download Question** link (Figure 88).

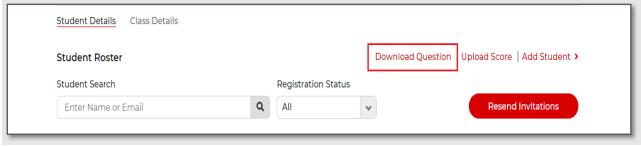


Figure 88: Student Details tab – Download Question link

• When the pop-up appears, select either the **Student** or **Instructor** radio button and click on **Proceed** (Figure 89).

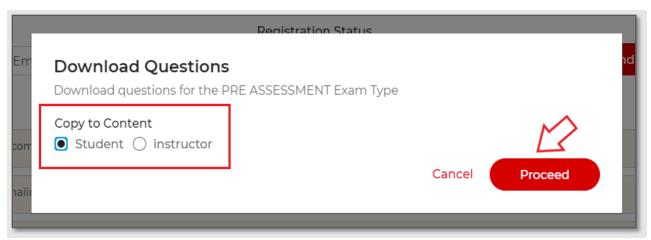


Figure 89. Download Questions - Student or Instructor Copy selection pop-up.

• Clicking on **Proceed** PDF downloads questions for students or instructors (Figure 90).



Figure 90. Questions PDF.

#### Note

- There are 2 types of exams conducted for a class:
  - **Preassessment Exam:** Conducted before the start of the class to validate whether a student meets the required criteria to start the class
  - o **Final Exam:** Conducted after the end of the class to validate whether a student qualifies for a course completion card or an eCard
- Not every course has a **Preassessment** or **Final Exam**. It depends on the type of the course selected while adding a class.

## 5.2.12 Actions: Update Preassessment Score

Updating the preassessment score allows user to upload the preassessment score of the individual students in the roster. This link displays only the failed student records.

• Select a record from the student list, navigate to **Actions**, and click on the 3 dots (...). From the pop-up box, select the **Update Preassessment Score** link (Figure 91).

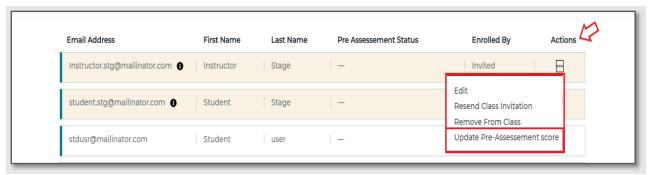


Figure 91. Student list - Update Preassessment Score link.

• Clicking on **Update Preassessment Score** displays the **Student Detail** page. Enter the value in the **Preassessment score** textbox and click on **Update** (Figure 92).

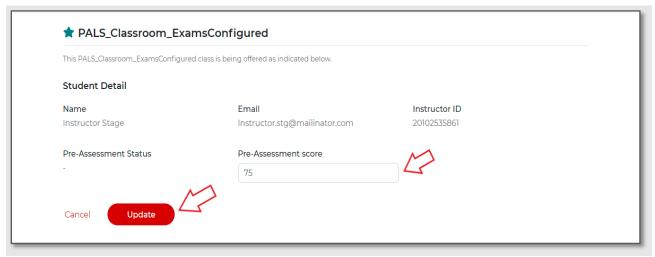


Figure 92. Preassessment Score textbox and Update button.

• After **Update** is selected, a confirmation message appears on the **View/Edit** class page (Figure 93).



Figure 93. Preassessment score updated confirmation message.

• When updating the preassessment score of a student, the **Preassessment Status** displays **Pass** or **Fail** depending on the updated score (Figure 94).

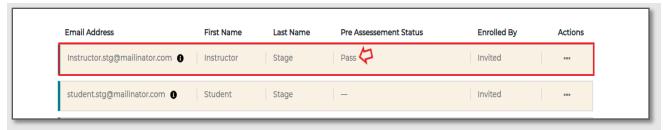


Figure 94. Student list - Preassessment Status column displaying Pass or Fail.

## **Upload Score**

Uploading the score allows user to upload the preassessment scores of the students in bulk. It appears in the **Student Details** tab 2 weeks before the class start date.

• From the Student Details tab, click on **Upload Score** (Figure 95).

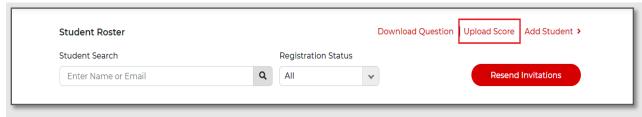


Figure 95. Student Details tab- Upload Score link.

• This opens the **Upload Score** tab, which displays **Instructions** and a link to **Download the CSV template** as well as **Choose File** and **Upload** buttons (Figure 96).

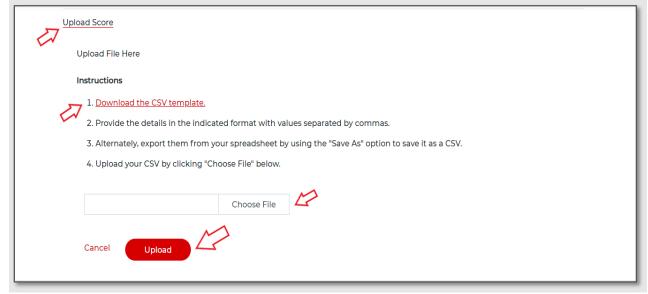


Figure 96. Upload Score fields.

- Click the **Download the CSV template** link.
- Enter the preassessment scores of the students in the downloaded csv file (Figure 97).

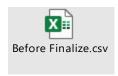


Figure 97. Before Finalize CSV file.

Select the Before Finalize.csv file from the local drive of the system by clicking on Choose File (Figure 98).

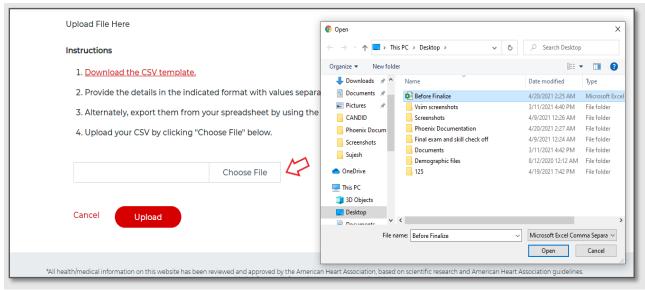


Figure 98. CSV file selection from the local drive of the system.

Click on Upload (Figure 99).



Figure 99. Click on Upload.

• After **Upload** is selected, a confirmation message appears on the **View/Edit** class page saying, "**Imported** successfully" (Figure 100).



Figure 100. Preassessment score import confirmation message.

 When importing the preassessment scores of the students, the Preassessment Status updates to Pass or Fail accordingly (Figure 101).

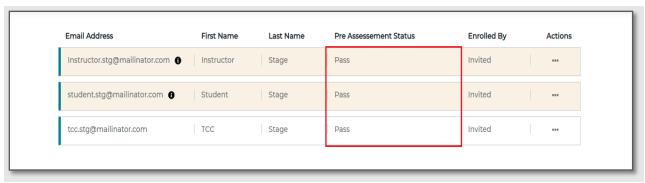


Figure 101. Student list – Preassessment Status update.

#### Download Error File

If the uploaded file has errors, then the **Download Error File** link will appear in the **Student Details** tab.

From the Student Details tab, click on Download Error File (Figure 102).

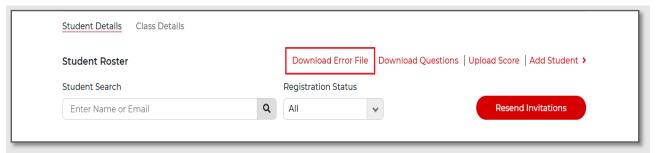


Figure 102. Student Details tab – Download Error File link.

• Clicking on **Download Error File** displays a pop-up, prompting the selection of **Error Type** (Figure 103).

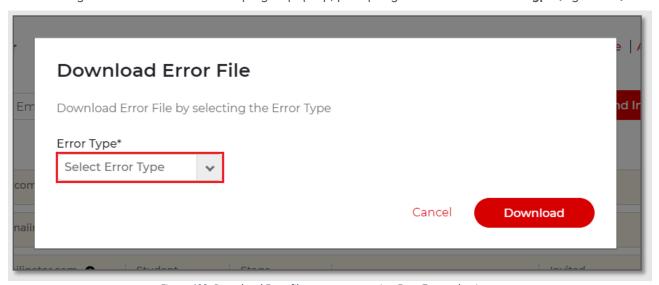


Figure 103. Download Error file pop-up prompting Error Type selection.

• Select the **Error Type** and click on **Download** (Figure 104).

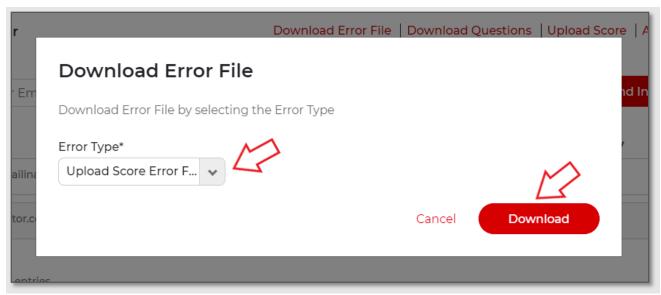


Figure 104. Selected Error Type and Download button.

• The downloaded error file will appear (Figure 105).



Figure 105. Upload Score Error CSV file.



- If a student takes the preassessment exam offline, then the instructor needs to update the score manually by using **Upload Score** and **Upload Preassessment score** options.
- If a student takes the exam online, then the application validates and automatically updates the preassessment score and the corresponding preassessment status to Pass or Fail.
- The system allows a fixed attempt of online preassessment exams, but students need to pass the offline exam in a single attempt.
- Users can finalize the roster only when all students in the roster show a Preassessment Status of Pass.

• Click the **Finalize Roster** button (Figure 106).

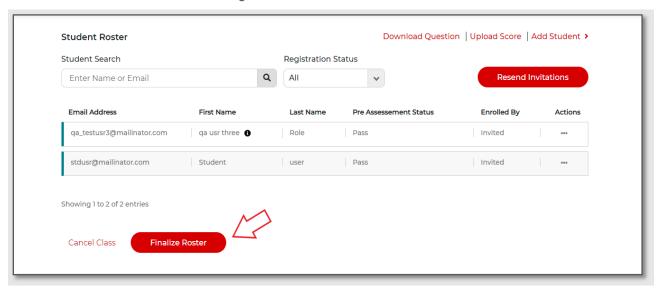


Figure 106. Finalize Roster button.

• A confirmation pop-up will appear. Click on Finalize (Figure 107).

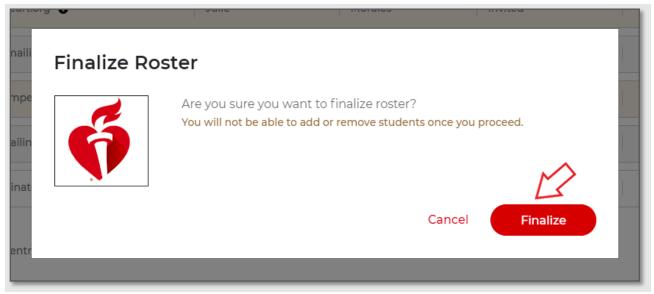


Figure 107. Finalize Roster confirmation pop-up.

• After Finalize is selected, a confirmation message appears saying, "Roster is Finalized" (Figure 108).



Figure 108. Roster finalization confirmation message.

#### Note

• If the user clicks on **Finalize Roster** for an upcoming class, a warning message appears saying, **"Roster cannot be finalized now since class has not yet started"** (Figure 109).

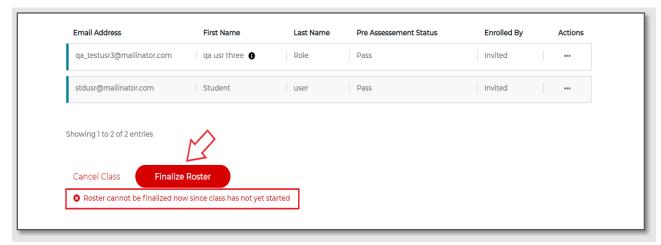


Figure 109. Roster Finalization warning message.

 If any student in the roster whose Preassessment Status is Fail or score is missing, then clicking on Finalize Roster will display a warning message (Figure 110).

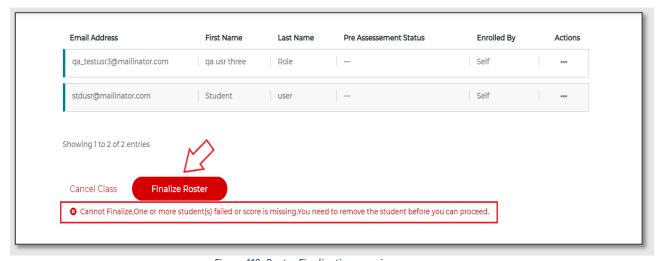


Figure 110. Roster Finalization warning message.

Users can finalize the roster once the following criteria is met:

- Only after the scheduled class start time
- Only if all the pending requests from the students for a scheduled class is either Accepted or Declined
- Only if all the students added in the roster show a Preassessment Status of Pass
- Only if the Training Center has enough eCard inventory for the number of students added to the roster

## 5.2.13 After Finalizing the Roster

The finalized Student Roster will appear (Figure 111).

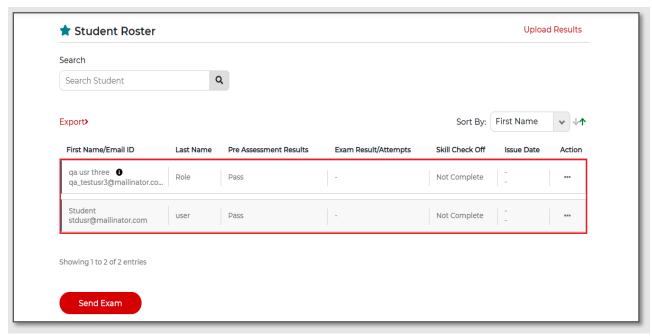


Figure 111. Finalized Student Roster.

• Click the **Send Exam** button (Figure 112).



Figure 112. Finalized Student Roster - Send Exam button.

• A confirmation pop-up will appear. Click on **Send** (Figure 113).

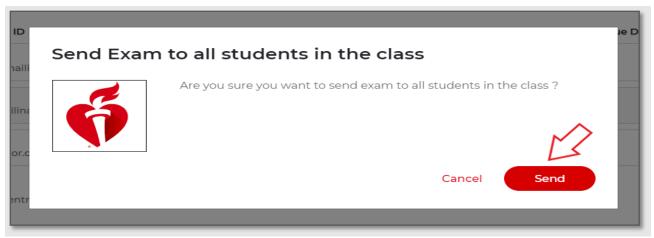


Figure 113. Send exam to all students confirmation pop-up.

 After Send is selected, a confirmation message appears saying, "Exam sent to all students successfully" (Figure 114).



Figure 114. Exam sent to all students confirmation message.

## **Download Questions**

The **Download Questions** link appears in the Student Details tab within 48 hours after **Send Exam** is initiated.

• From the Student Details tab, click the **Download Question** link (Figure 115).



Figure 115. Student Details tab – Download Question link.

• When the pop-up appears, select the **Exam Type** and either the **Student** or **Instructor** radio button accordingly. Then, click on **Proceed** (Figure 116).

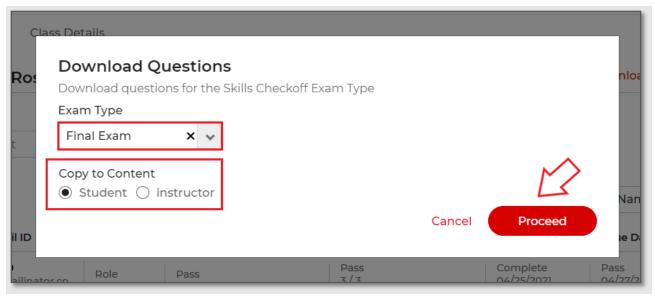


Figure 116. Download Questions – Exam Type and Student or Instructor Copy selection pop-up.

• Clicking on **Proceed** PDF downloads questions for students or instructors (Figure 117).



Figure 117. Questions PDF.

• Similarly, select **Skills Checkoff** from the **Exam Type** drop-down list and click on **Proceed** (Figure 118).

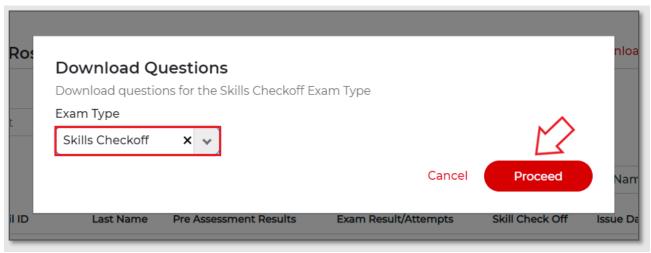


Figure 118. Download Questions – Exam Type selection pop-up.

This action downloads Skills Checkoff questions based on upload during course creation.

#### Final Exam Link

• All students in the roster will receive a final exam link, which displays in the **Tasks to Complete** section of the student Dashboard (Figure 119).

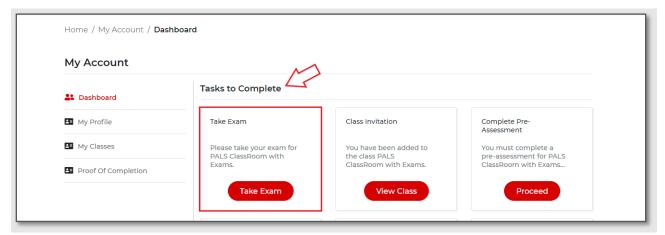


Figure 119. Tasks to Complete section – Final Exam link.

Students will click on Take Exam (Figure 120).

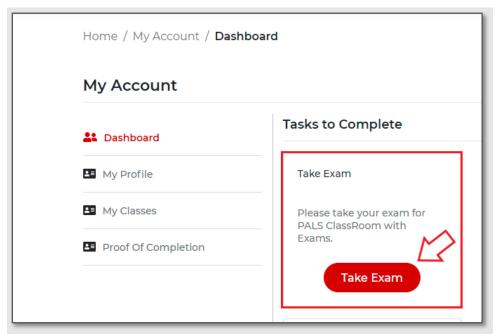


Figure 120. Click Take Exam CTA.

• Clicking on **Take Exam** launches the Exam window (Figure 121). The student must pass the **Final Exam** to claim the course completion card or eCard.

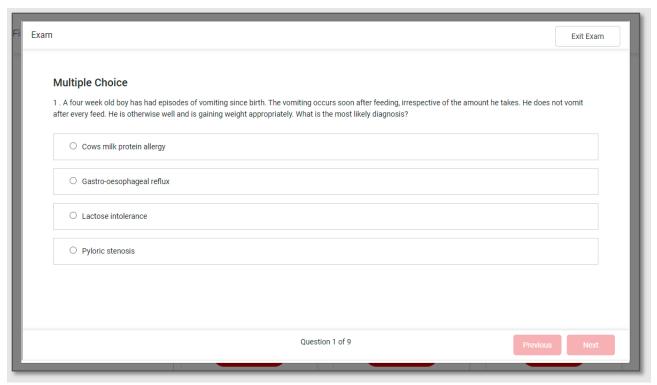


Figure 121. Final Exam window.

## 5.2.14 Actions: View/Edit (After Roster Finalization)

• Select a record from the student list (after roster finalization), navigate to **Actions**, and click on the 3 dots (...). From the pop-up box, select the **View/Edit** link (Figure 122).

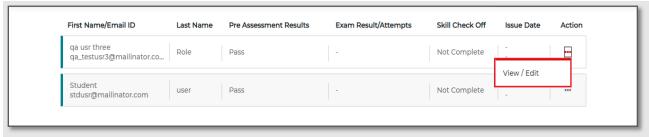


Figure 122. Finalized Student Roster list - View/Edit link.

The above user action displays Student Details View/Edit page (Figure 123).

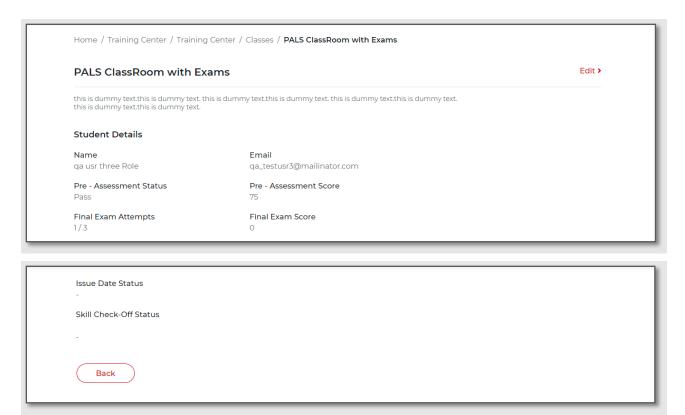


Figure 123. Student Details - View/Edit page.

Click the Edit link from the Student Detail View/Edit page (Figure 124).



Figure 124. Student Details View/Edit page - Edit link.

 This action displays the Student Details Edit page. Users can edit the Final Exam Score, Issue Date Status, and Skills Checkoff Status (Figure 125).

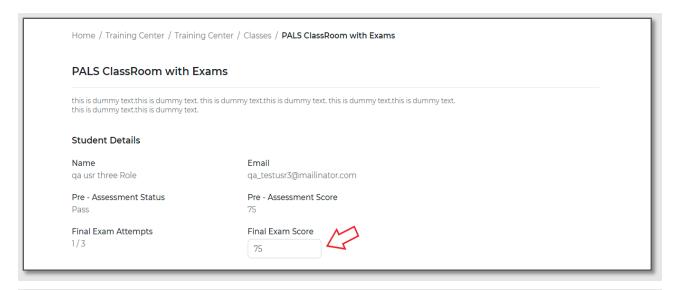




Figure 125. Student Details Edit page.

• Select an option from the Issue Date Status drop-down list (Figure 126).



Figure 126. Issue Date Status drop-down list.

• Selecting **Pass** from the **Issue Date Status** drop-down list displays the **Issue Date**. Select the date (Figure 127).



Figure 127. Issue Date selection.

 Select either the Not Completed or Completed radio button from the Skills Checkoff Status field (Figure 128).



Figure 128. Skills Checkoff Status radio buttons.

• Selecting the **Completed** radio button displays the **Skills Checkoff Date**. Select the date and click on **Update** (Figure 128).



Figure 129. Skills Checkoff Date selection and Update button.

• After **Update** is selected, a confirmation message appears on the Student Details View page (Figure 130).



Figure 130. Update results confirmation message.

• Updated **Final Exam Result/Attempts**, **Skills Checkoff**, and **Issue Date** reflects in the student record (Figure 131).

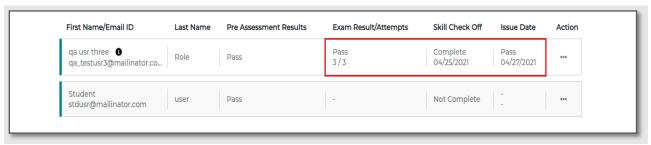


Figure 131. Student record – Updated results display.

## **Upload Results**

Uploading results allows users upload **Final Exam** scores, **Skills Checkoff Date/Status**, and **Issue Date/Status** in bulk. Soon after finalizing the roster, the **Upload Results** link displays in the Student Details tab.

From the Student Details tab, click on Upload Results (Figure 132).



Figure 132. Student Details tab - Upload Results link.

• Clicking on **Upload Results** displays a confirmation pop-up. Select the options from the **Exam Type** drop-down list and click on **Proceed** (Figures 133 through 135).

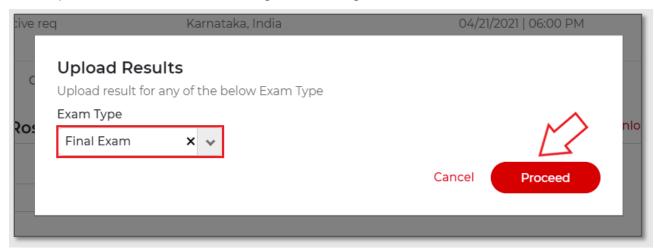


Figure 133. Upload Results pop-up displaying Exam Type (Final Exam) field and Proceed button.

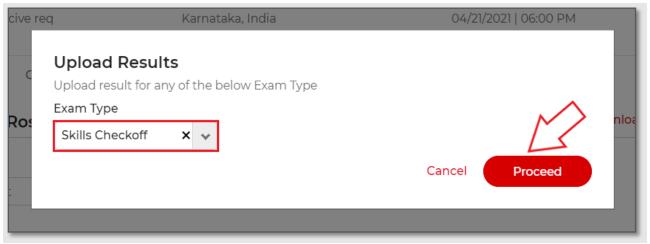


Figure 134. Upload Results pop-up displaying Exam Type (Skills Checkoff) field and Proceed button.

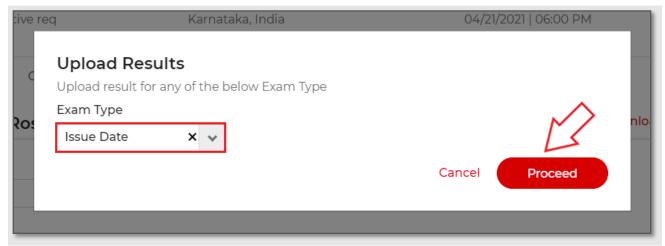


Figure 135. Upload Results pop-up displaying Exam Type (Issue Date) field and Proceed button.

• Clicking on **Proceed** displays the **Import Results** tab with instructions and a link to **Download the CSV template** as well as **Choose File** and **Upload** buttons (Figure 136).

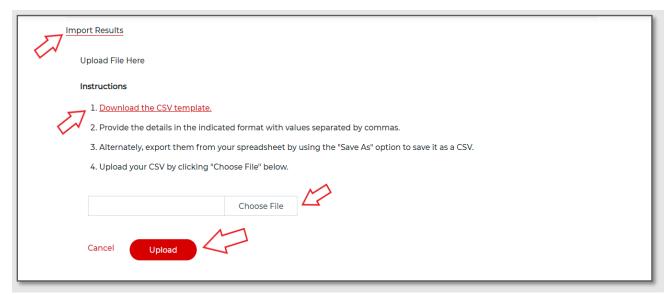


Figure 136. Import Results fields.

- Click the **Download the CSV template** link.
- A CSV file will be downloaded for each **Exam Type** selected.
- Enter the student details in the downloaded csv files (Figure 137).



Figure 137. Final Exam, Skills Checkoff, and Issue Date CSV files.

• Select the **FINAL\_EXAM.csv**, **SKILLS\_CHECKOFF.csv**, and **ISSUE\_DATE.csv** files respectively from the local drive of the system by clicking on **Choose File** (Figure 138 through 140).

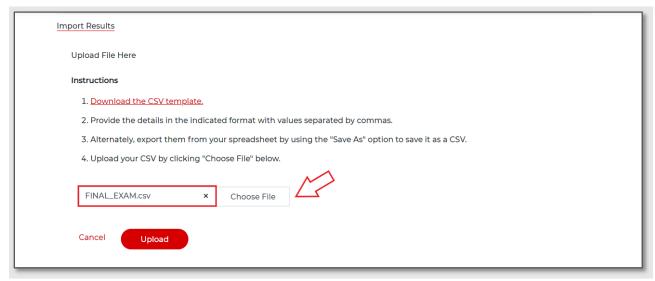


Figure 138. Select Final Exam.csv file from the local drive of the system.

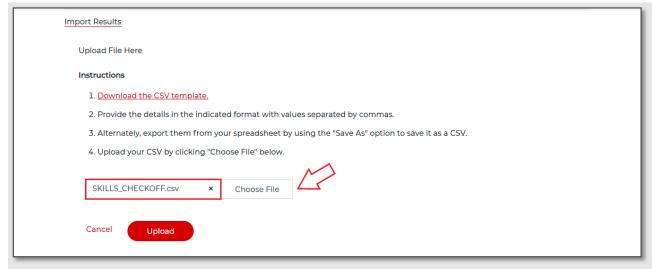


Figure 139. Select Skills Checkoff.csv file from the local drive of the system.

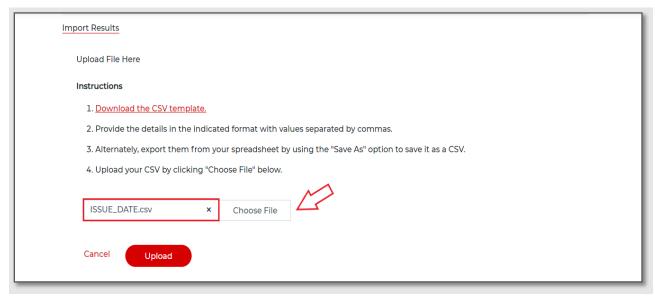


Figure 140. Select Issue Date.csv file from the local drive of the system.

• Click on **Upload** (Figure 141).



Figure 141. Import Results tab - Click on Upload.

• After **Upload** is selected, a confirmation message appears on the **View/Edit** class page saying, "**Imported** successfully" (Figure 142).



Figure 142. Results imported confirmation message.

## Important Note

Because the steps remain the same, and to avoid redundancy, the confirmation pop-up screens
for selecting different Exam Types and the csv file upload screens for Final Exam, Skills Checkoff,
and Issue Date are combined and illustrated in the Upload Results section above.

#### **Before Import**

Figure 143 shows the Final Exam Result/Attempts, Skills Checkoff, and Issue Date columns of the student record before import.

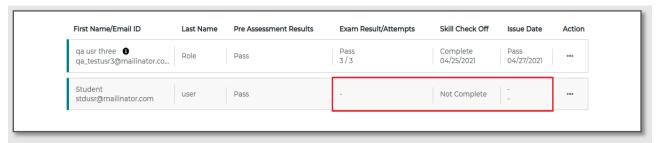


Figure 143. Student record - Before import.

## **After Import**

Figure 144 shows the Final Exam Result/Attempts, Skills Checkoff and Issue Date columns of the student record updated after import results.

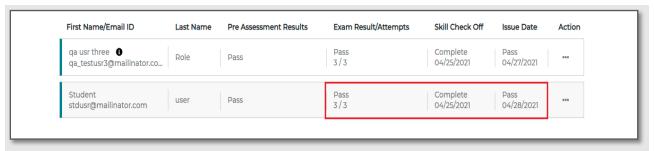


Figure 144. Student record - After import.



# Important Points to Note

- If a student takes the final and skills checkoff exams offline, then the instructor needs to update the score manually in the application by using Upload Results.
- If a student takes the exam online, then the application validates and automatically updates the Final Exam, Skills Checkoff results, Issue Date, and the corresponding status (Complete/Pass/Fail).
- The system allows fixed attempt of final exams online, but students need to pass the offline exam in a single attempt.

## Download Error File

If the imported results file has errors, then the **Download Error File** link will appear in the **Student Details** tab.

• From the Student Details tab, click the **Download Error File** link (Figure 145).



Figure 145. Student Details tab – Download Error File link.

• Clicking the **Download Error File** link displays a pop-up prompting the **Exam Type**. Select the **Exam Type** and click on **Download** (Figure 146).

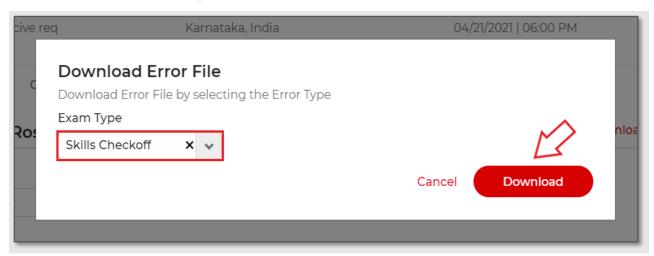




Figure 146. Select Exam Type drop-down list and Download button.

Downloaded error files will appear (Figure 147).



Figure 147. Skills Checkoff Error and Issue Date Error CSV files.

• Similarly, users can also download the **Final Exam Error** file, if the imported final exam results file has any errors.

#### 5.2.15 Action: Remediation

#### Remediation

If a student has exhausted all the permissible attempts of the final exam, then the instructor can provide remediation to the student and 1 more attempt to take the exam. This process is referred to as *remediation*.

• Select a record from the student list (after roster finalization), navigate to **Actions**, and click on the 3 dots (...). From the pop-up box, select the **Remediation** link (Figure 148).

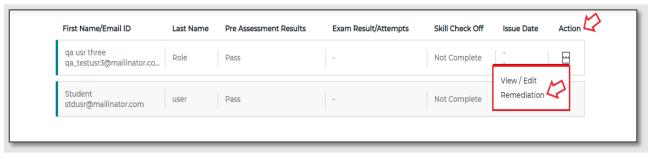


Figure 148. Finalized Roster Student list - Remediation link.

A confirmation pop-up will appear. Click on Remediate Student (Figure 149).

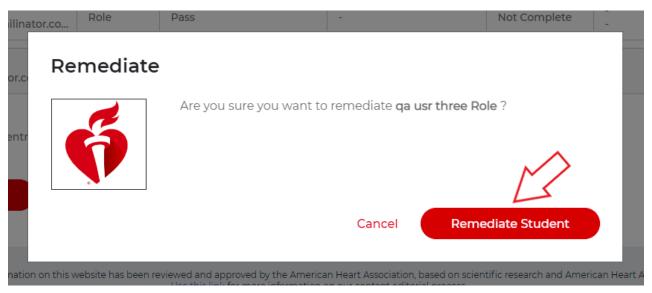


Figure 149. Remediate confirmation pop-up.

My Account

Tasks to Complete

Take Exam

Proof Of Completion

Take Exam

Please take your exam for PALS ClassRoom with Exams.

Take Exam

• After **Remediate Student** is selected, the student will receive enabled **Take Exam** card (Figure 150).

Figure 150. Remediation – Enabled Take Exam card displaying on student Dashboard.

## **Export and Sort by**

Export the student list by clicking the Export link (Figure 151).

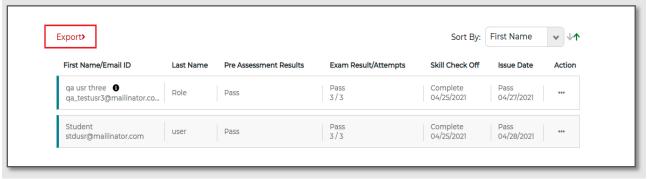


Figure 151. Finalized Student Roster list – Export link.

• The exported **Students List** downloads as a CSV file (Figure 152).

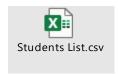


Figure 152. Students List CSV file.

• Sort the **Students List** in ascending or descending order by selecting **First Name** or **Last Name** from the **Sort by** drop-down list (Figure 153).

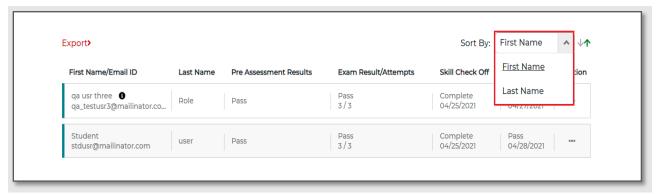


Figure 153. Finalized Student Roster list - Sort by drop-down list options.

• Search for a student directly by entering a value in the **Search** text box (Figure 154).

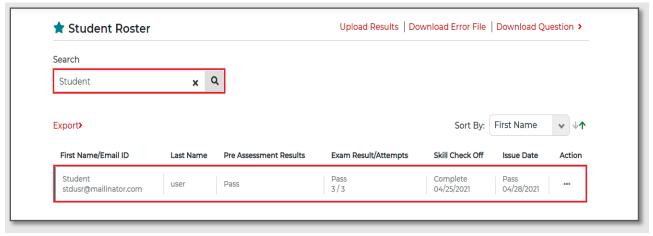


Figure 154. Student Search - Search text box.

• Select a record from the student list (after roster finalization), navigate to **Actions**, and click on the 3 dots (...). From the pop-up box, select the **View** link (Figure 155).

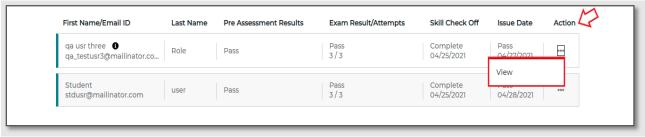


Figure 155. Student list - View link.

The Student Details View page will appear (Figure 156).

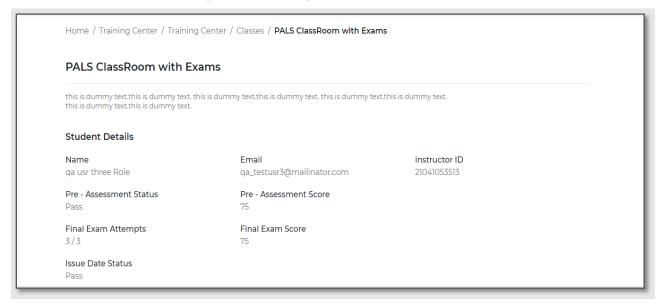




Figure 156. Student Details - View page.

# 6 Location Management

Users with the correct permissions can create and manage locations for the Training Center/Training Site. Users can also add these locations while creating classes for the selected Training Center/Training Site.

## 6.1 Class Locations list

The Class Locations list displays the list of various locations internationally.

• Log in as a TCC/TCA (Figure 157).



Figure 157. TCC/TCA Login.

 Click on Training Center from the main navigation menu and then click on Class Locations from the dropdown list (Figure 158).

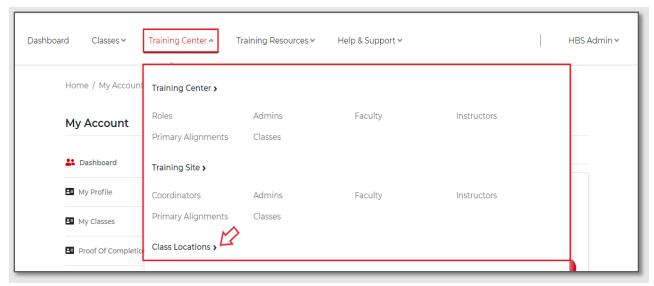


Figure 158. Training Center main navigation menu - Class Locations.

The Class Locations page opens, showing the Class Locations list (Figure 159).

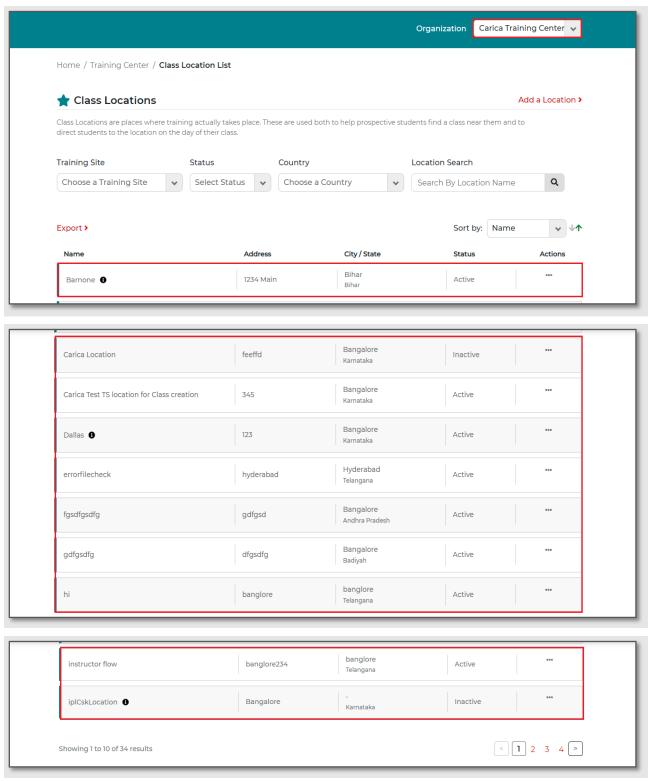


Figure 159. Class Locations List.

- In the example in Figure 159, the **Class Locations** list displays classes belonging to Carica Training Center. The Training Center or Training Site depends on the TCC/TSA user logging in to the application, which automatically selects.
- When the info icon next to individual locations is selected, a message appears saying, "This is set as primary location" (Figure 160). Training Centers/Sitess can have only one location set as primary location.

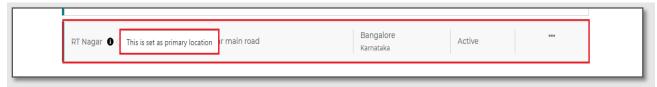


Figure 160. Set as primary location.

#### 6.1.1 Locations List Filters

• Select an option from the **Training Site** drop-down list and display the **Class Locations** list accordingly (Figure 161).

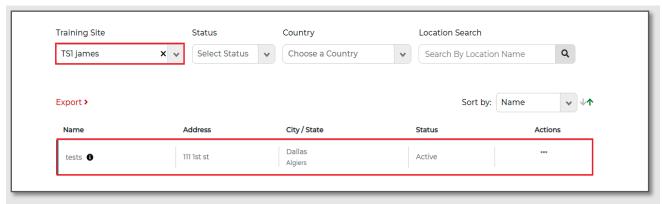


Figure 161. Class Locations List – Training Site filter.

#### **Note**

- If the user selects a Training Site from the Training Center/Site switch drop-down list, then the **Training Site** filter will not appear.
- Select an option from the **Status** drop-down list and display the **Class Locations** list accordingly (Figure 162).

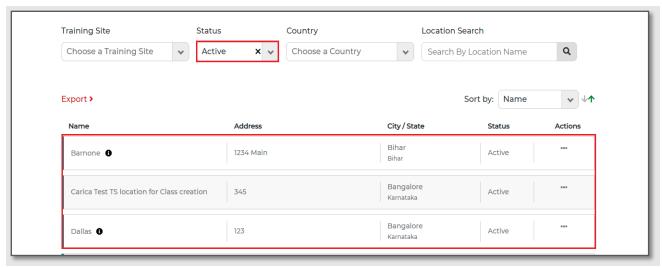


Figure 162. Class Locations List – Status filter.

## Note

- While creating a class, only **Active** class locations appear in the **Location** drop-down list.
- Select an option from the **Country** drop-down list and display the **Class Locations** list accordingly (Figure 163).



Figure 163. Class Locations List – Country filter.

• Enter a location name in the **Location Search** text box and display the **Class Location** accordingly (Figure 164).

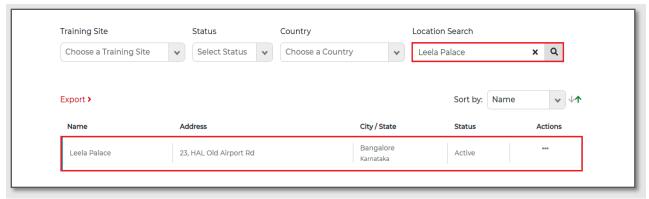


Figure 164. Class Location display – Location Search filter.

# **Export and Sort by**

• Export the Class Locations list by clicking the Export link (Figure 165).

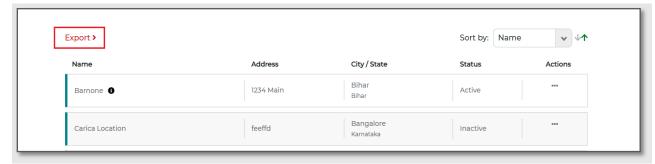


Figure 165. Class Locations List – Export link.

• The exported **Class Locations** list downloads as a CSV file (Figure 166).

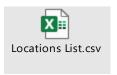


Figure 165. Locations List CSV file.

• Sort the **Class Locations** list in the ascending or descending order by selecting **Name** or **City** from the **Sort** by drop-down list (Figure 167).

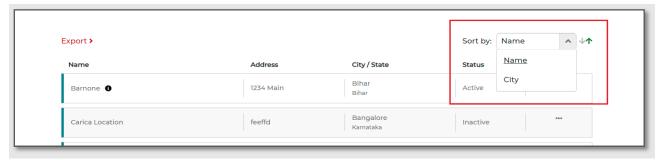


Figure 167. Class Locations List – Sort by drop-down list.

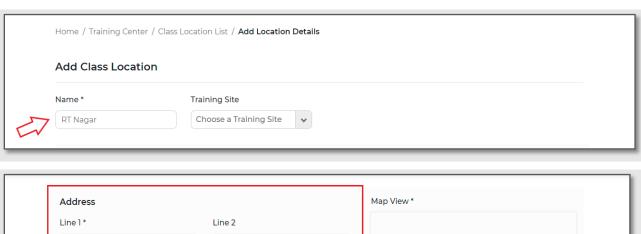
#### 6.1.2 Add a Location

• From the top-right corner of the **Class Locations** page, click the **Add a Location** link (Figure 168).



Figure 168. Class Locations page – Add a Location link.

• When the **Add Class Location** page appears, fill in all the mandatory fields and click on **Proceed** (Figure 169).



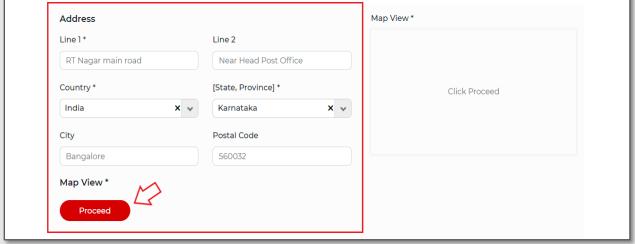


Figure 169. Add Class Location fields.

#### Note

• Users can choose a **Training Site**, if the intended class location is being created for the Training Site.

 When Proceed is selected, Google will automatically point to the address on the map and displays the Map View of the same (Figure 170).



Figure 170. Add Class Location - Map View.

- The radius automatically sets at **0.5 km**. If the location cannot be found within this radius, then the radius can be increased.
  - o For countries like the United States, the radius displays in Miles.
  - o The radius can be customized by selecting an option from the **Radius** drop-up list (Figure 171).

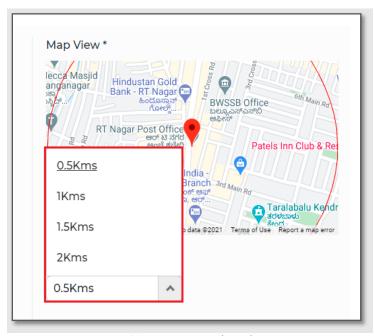


Figure 171. Map View - Radius selection.

• Drop the pin anywhere inside the selected radius, per the address (Figure 172).

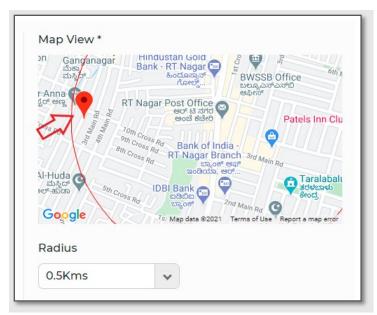


Figure 172. Map View - Pin Drop.

- The **Radius** ensures accuracy and restricts the from user dropping the pin too far from the selected address pointed to by Google maps.
  - If the user tries to drop the pin beyond the selected Radius, then an error message displays saying,
     "Pin drop is too far from the selected address" (Figure 173).

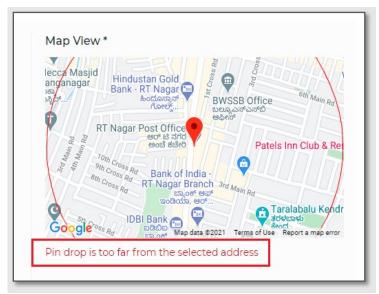


Figure 173. Pin Drop too far error message.

• Choose an option from the **Nearby Landmark** drop-up list (Figure 174).

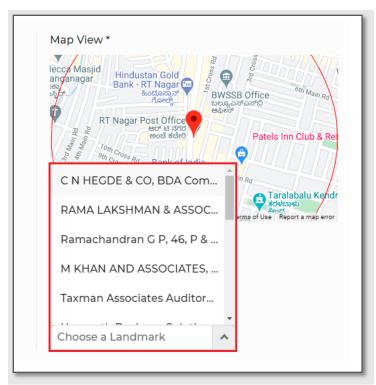


Figure 174. Map View - Landmark selection.

- Choosing a **Landmark** allows the user to drop the pin closer to the address and improve the location accuracy.
- The class location addresses dropped as pins display in the **Map** view of the **Class Search Results** page (Figure 175).



Figure 175. Class Search Results page – Location addresses dropped as pins displaying on the map.

## **Edit Address**

• Click on **Edit** from the **Address** section (Figure 176).



Figure 176. Address section - Click on Edit.

• User can edit the fields shown in Figure 177.

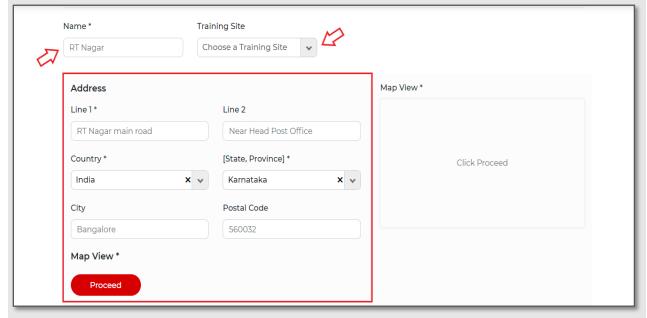


Figure 177. Add Class Location – Edit fields.

Configure Set as Primary Location, Default Seats Available, Additional Instructions, and Accessibility
 Features from the Add Class Location page (Figure 178).



Figure 178. Add Class Location fields.

- Creating a location for a Training Center or Site for the first time automatically selects the Set as Primary Location checkbox.
  - o The newly created location automatically becomes the Training Center or Site's primary location.
- Upload the location image from the Upload Image section and click on Create Location (Figure 179).

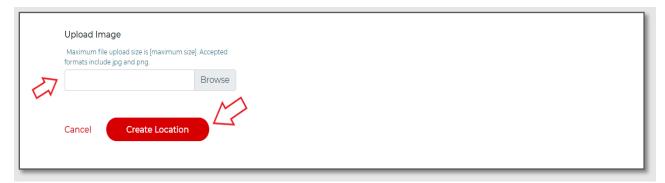


Figure 179. Add Class Location fields – Upload Image section and Create Location button.

• After **Create Location** is selected, a confirmation message appears on the **Class Locations** page (Figure 180).



Figure 180. Location created confirmation message.

## 6.1.3 Actions: View/Edit

• Select a record from the **Class Locations** list, navigate to **Actions**, and click on the 3 dots **(...)**. From the pop-up box, select the **View/Edit** link (Figure 181).

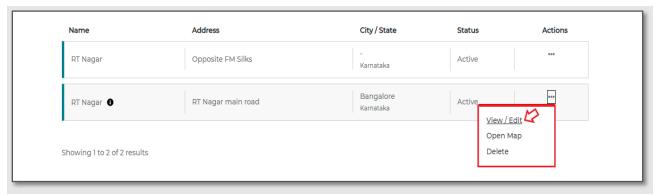
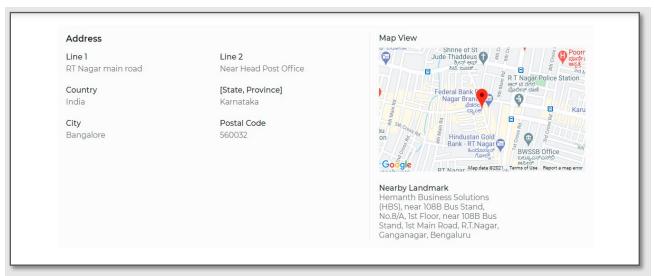


Figure 181. Class Locations list - View/Edit.

• The **View** page opens, displaying the location details (Figure 182).





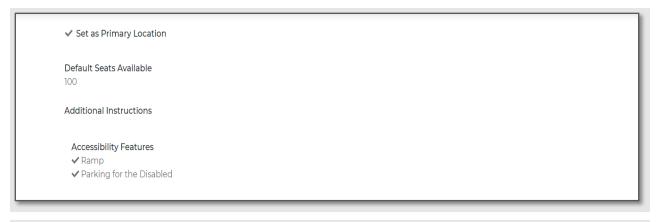




Figure 182. Location details – View.

### **Edit a Location**

• Change the location details by clicking the Change Address link (Figure 183).



Figure 183. Location Details - Change Address link.

• Edit the **Name** field from the **Edit Location Details** page (Figure 184).

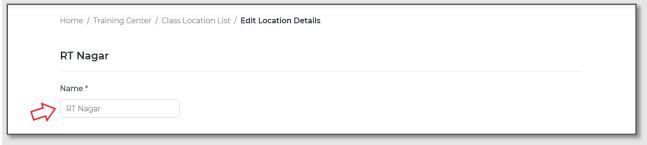


Figure 184. Edit Location Details – Name field.

Edit the Address section details by clicking on Edit (Figure 185).

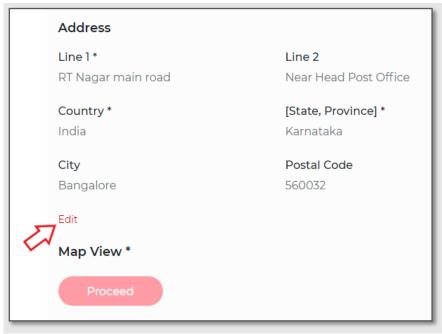


Figure 185. Edit Location Details – Address section Edit link.

Make necessary changes to the Address section fields and click on Proceed (Figure 186).

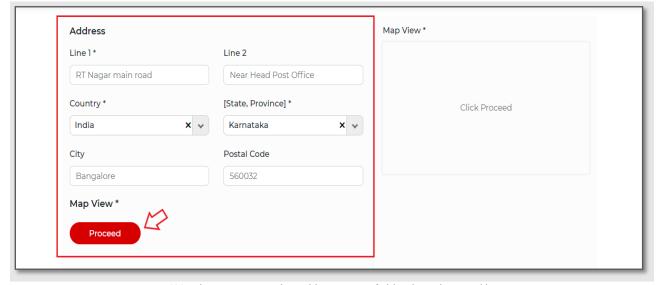


Figure 186. Edit Location Details – Address section fields edit and Proceed button.

Map View \* Bank of India RT Nagar Branch 3rd M ಮಸ್ಥಿದ್ ಅಲ್-ಹುಡಾ IDBI Bank Masjid E Aala ( Dena Ban ಮಸ್ತಿದ್ ಇ ಆಳ (ಮಾಸ್ಕ್) Masjid-e-Bilal ( Kotak Mahindra Bank Gòogle ms of Use Report a map e Radius 0.5Kms Nearby Landmark C N HEGDE & CO, BDA C... X

• Edit the Radius and Nearby Landmark (Figure 187).

Figure 187. Edit Location Details – Radius, Nearby Landmark edit.

- Drop a new pin after all the edits or changes are made, because the old pin drop will be removed or erased.
- Edit Set as Primary Location, Default Seats Available, Additional Instructions, and Accessibility Features from the Edit Location Details page (Figure 188).
  - The **Set as Primary Location** checkbox will be editable only if the Training Center or Site already has a primary location and needs to be replaced with a new one.

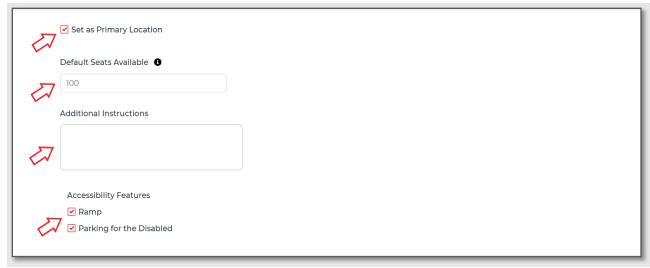


Figure 188. Edit Location Details fields.

Change the location image from the Upload Image section and click on Update (Figure 189).



Figure 189. Edit Location Details page – Upload Image section and Update button.

• After **Update** is selected, a confirmation message appears on the **Class Locations** page saying, **"Location details updated successfully"** (Figure 190).



Figure 190. Location details updated confirmation message.

### 6.1.4 Actions: Open Map

**Open Map** directs the user to the Google map displaying the location pin drop.

• Select a record from the **Class Locations** list, navigate to **Actions**, and click on the 3 dots **(...)**. From the pop-up box, select the **Open Map** link (Figure 191).

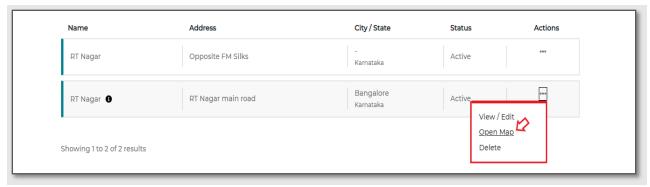


Figure 191. Class Locations list – Open Map.

• A pop-up will appear, prompting confirmation about Leaving the AHA. Click on **Proceed** (Figure 192).

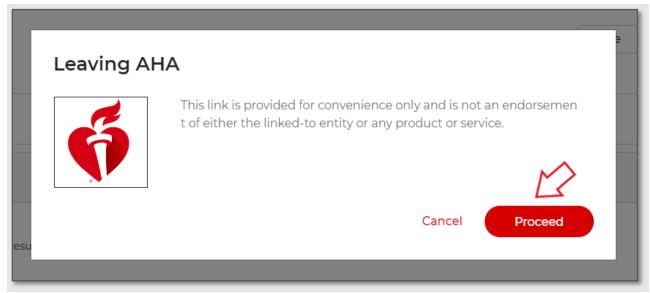


Figure 192. Leaving AHA site confirmation pop-up.

Clicking on Proceed directs the user to the Google map displaying the location pin drop (Figure 193).

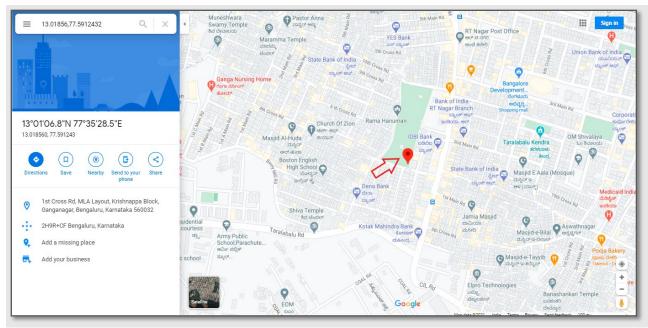


Figure 193. Google map displaying location pin drop.

## 6.1.5 Actions: Delete

If there are no classes created for a location, users can **Delete** such class locations.

• Select a record from the **Class Locations** list, navigate to **Actions**, and click on the 3 dots (...). From the pop-up box, select the **Delete** link (Figure 194).



Figure 194. Class Locations list - Delete.

• Alternatively, from the Class Location View/Edit page, click on Delete (Figure 195).

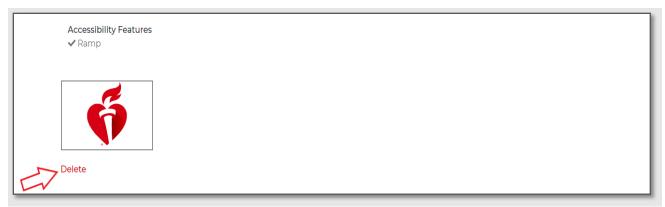


Figure 195. Class Locations View/Edit page - Delete link.

• A pop-up will appear, prompting **New Primary Location** and confirmation about deleting the location (Figure 196). This pop-up appears only when the user tries to delete a primary location of a Training Center or Site.

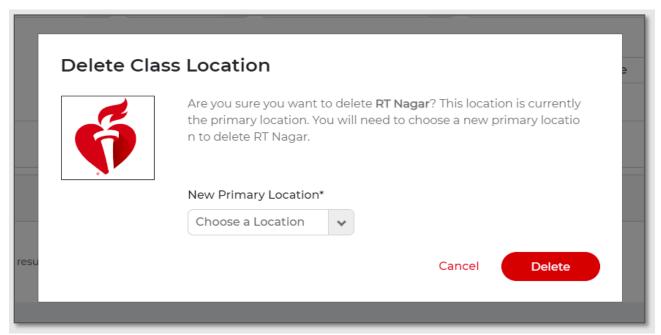


Figure 196. Delete Class Location confirmation pop-up.

• Select the **New Primary Location** and click the **Delete** button (Figure 197).

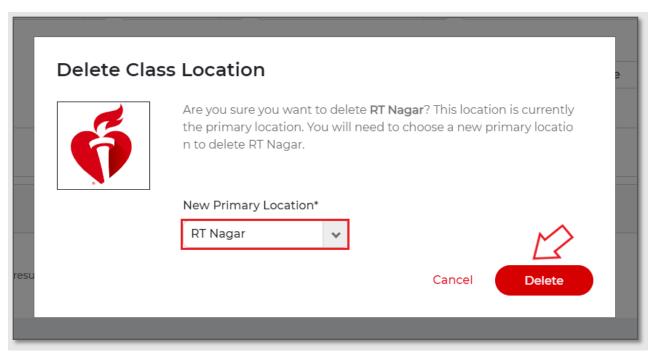


Figure 197. New Primary Location selection and Delete button on confirmation pop-up.

After Delete is selected, a confirmation message appears on the Class Locations page (Figure 198).



Figure 198. Location delete confirmation message.

### Note

• If a user wants to delete a location that is not a primary location of a Training Center or Site, then a popup will appear as shown in Figure 199.

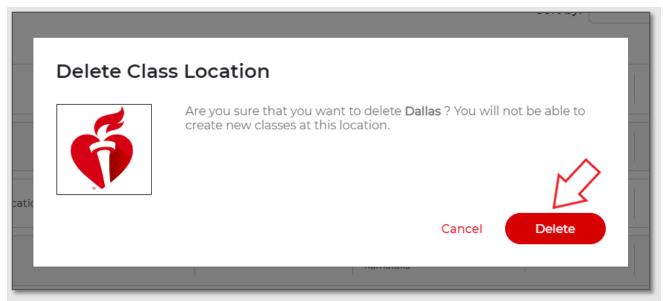


Figure 199. Delete Class Location confirmation pop-up.

### 6.1.6 Actions: Disable

If there is at least 1 class created for a location, then users can only **Disable** that class location. Disabled class locations move into inactive state and will not be available for class creation.

• Select a record from the **Class Locations** list, navigate to **Actions**, and click on the 3 dots (...). From the pop-up box, select the **Disable** link (Figure 200).



Figure 200. Class Locations list – Disable.

• Alternatively, from the **Class Location View/Edit** page, click on **Disable** (Figure 201).

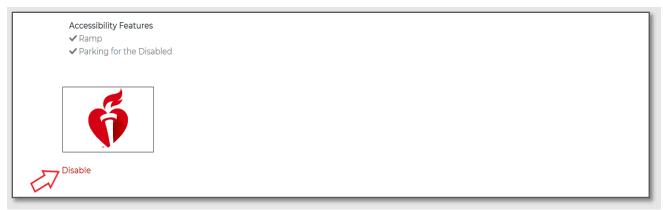


Figure 201. Class Locations View/Edit page – Disable link.

• A pop-up will appear, prompting **New Primary Location** and confirmation about disabling the location (Figure 202). This pop-up appears only when the user tries to disable a primary location of a Training Center or Site.

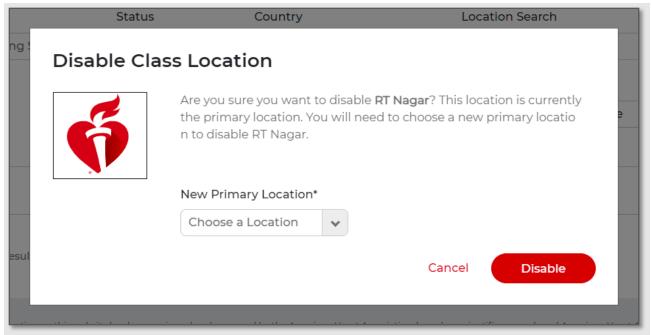


Figure 202. Disable Class Location confirmation pop-up.

• Select the **New Primary Location** and click the **Disable** button (Figure 203).

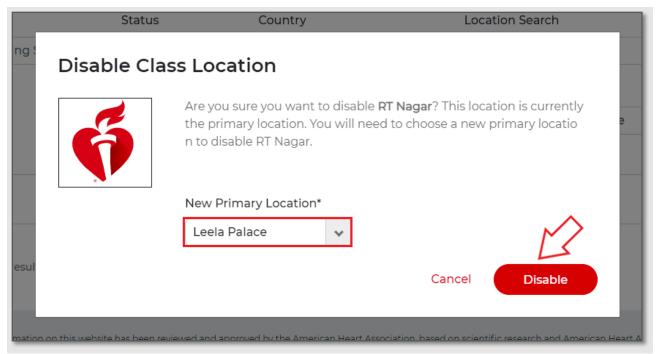


Figure 203. New Primary Location selection and Disable button on confirmation pop-up.

After Disable is selected, a confirmation message appears on the Class Locations page (Figure 204).



Figure 204. Location disabled confirmation message.

#### Note

• If a user disables a location that is not a primary location of a Training Center or Site, a pop-up will appear as shown in Figure 205.

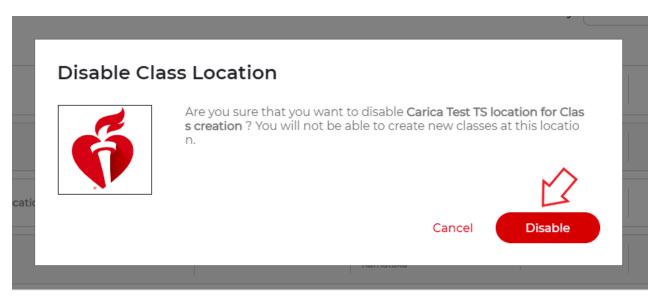


Figure 205. Disable Class Location confirmation pop-up.

The disabled class location Status will show as Inactive (Figure 205).

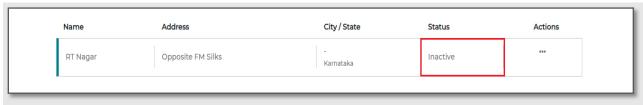


Figure 206. Disabled Class Location – Inactive Status.

## 6.1.7 Actions: Enable

Users can **Enable** the inactive class locations.

• Select a record from the **Class Locations** list, navigate to **Actions**, and click on the 3 dots **(...)**. From the pop-up box, select the **Enable** link (Figure 207).



Figure 207. Class Locations list- Enable.

Alternatively, from the Class Location View/Edit page, click on Enable (Figure 208).

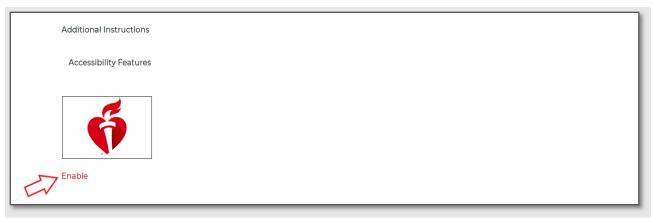


Figure 208. Class Locations View/Edit page – Enable link.

A confirmation pop-up will appear. Click on Enable (Figure 209).

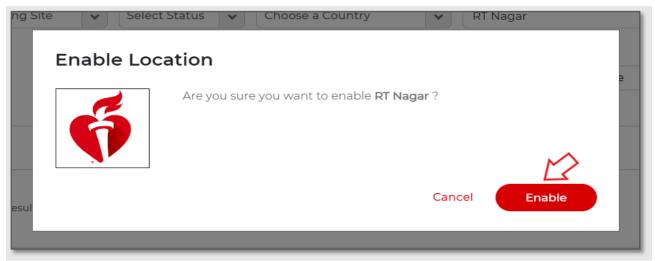


Figure 209. Enable Class Location confirmation pop-up.

• After **Enable** is selected, a confirmation message will appear on the **Class Locations** page (Figure 210).



Figure 210: Location enabled confirmation message