Editing eCard – Student Guide

Students can now request edits to their AHA eCards! Previously, only the TCC or TC Admin could make changes on behalf of students. To request edits, students should follow these easy steps:

1. Go to the eCards Search page.
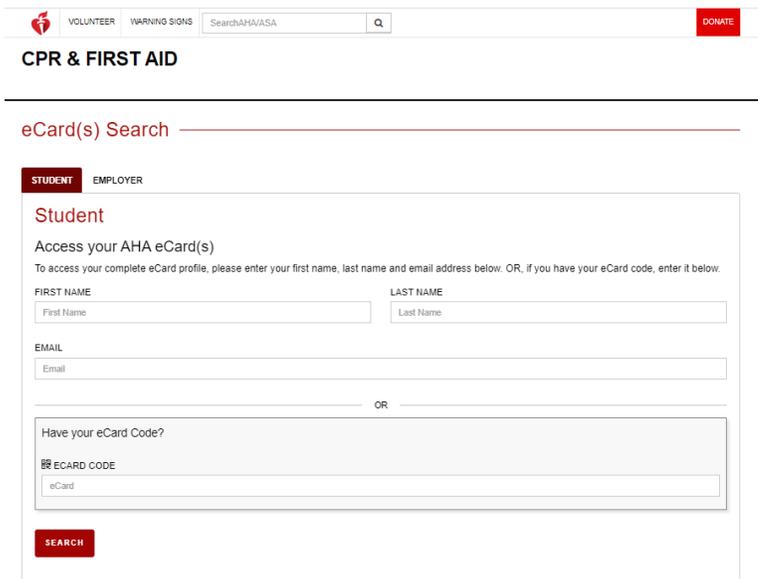
2. Enter your First Name, Last Name, and Email Address (the ones that you used to claim the eCard) or the eCard Code. Then hit "SEARCH".

OR
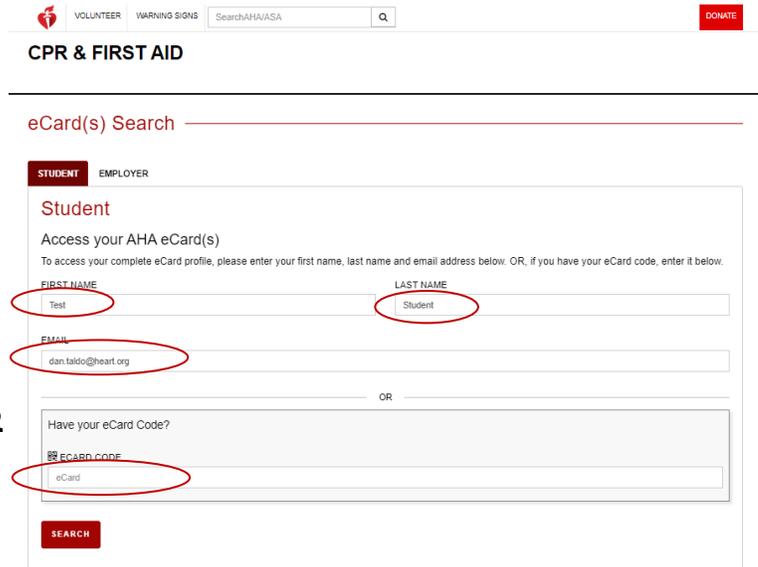
3. Answer your Security Question.

CPR & FIRST AID

Security Question

Please enter the answer to the security question below.

What is the name of your best childhood friend?

Enter security answer

Security answer is case-sensitive

Forgot security answer?

SUBMIT

- If you have forgotten your security answer, click "Forgot security answer" at the bottom near the "SUBMIT" button. Your email will prepopulate. Select "CONFIRM AND SEND" and the answer to your security question will be sent to your email.

Retrieve Security Answer

If this email address is incorrect, please contact your training center. If you are not sure how to contact your training center, please use our Training Center Search tool.

Security answer has been sent to this email.
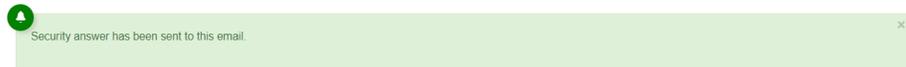
4. After you correctly enter your security answer, you will be taken to your Student Profile Page. There, you will be able to view or edit any of your claimed eCards.

Hello, Test Students

dan.taldo@heart.org

COMMUNICATIONS PREFERENCES

I would like to receive communications from the AHA related to CPR and Emergency Cardiovascular Care (ECC).
I would like to receive communications about additional AHA programs and initiatives.

SUBMIT

VIEW: All | Active | Inactive | Unclaimed

My eCards

Active
BLS Provider
ECARD CODE
195503752669

TRAINING CENTER
Cascade Healthcare Services
LLC dba Cascade Training
Center

INSTRUCTOR
Aaron Battistoni

COURSE DATE   RECOMMENDED
8/14/2019   RENEWAL DATE
                08/2021

View eCard: Full | Wallet
Email Cards
EDIT

5. Choose the card that you would like to edit by selecting the "EDIT" button.

6. To request edits, enter changes and click the "SAVE CHANGES" button.
   a. PRO TIP: If you need to update all of your cards, select the "Do you want to update all of your active eCards?" near the "SAVE CHANGES" button.

Edit eCard

Changes requested will be reflected upon approval by the TCC. If you have any questions, please contact your Training Center.

* Asterisk indicates a required field.

ECARD CODE
195503752669

COURSE
BLS Provider

FIRST NAME *
Test

LAST NAME *
Students

EMAIL *
dan.taldo@heart.org

PHONE
Phone

REASON *
Select Reason ▼

☐ Do you want to update all of your active eCards?

SAVE CHANGES   **GO BACK**

7. The TCC will then receive a notification to approve the edits to the student's eCard.

8. If your edits have been approved, you will receive the following email:

American Heart Association.

PLEASE DO NOT REPLY TO THIS EMAIL ADDRESS. YOU WILL NOT RECEIVE A RESPONSE TO REPLIES TO THIS EMAIL ADDRESS.

Dear Joshua Ramirez,

Your request for a profile update has been approved.

Click here to navigate to your My eCards screen.

9. If your edits have denied, you will receive the following email:
   a. If your edits were denied, reach out to your TC directly for more information.

American Heart Association.

PLEASE DO NOT REPLY TO THIS EMAIL ADDRESS. YOU WILL NOT RECEIVE A RESPONSE TO REPLIES TO THIS EMAIL ADDRESS.

Dear Jose Springsteen,

Your request for a profile update has been denied.

Please contact your Training Center for details.